



INTEROFFICE MEMORANDUM

Original Publication Date: March 30, 2023

To: All Lexus Area General Managers

From: Gary Ross
Vice-President, Product Quality and Service Support

LIMITED SERVICE CAMPAIGN 23LD01 (Remedy Notice)

Certain 2021 Model Year RX350
Tow Converter Not Installed

Specific information for Area support is provided below.

Condition

The involved vehicles equipped with the Tow Prep Packages did not have the Tow Converter installed.

Dealer Notification

The attached Dealer Letter will be sent to all Lexus dealers on March 30, 2023

Please reference the attached Dealer Letter for additional details.

Please review this notification with your staff to assure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.