



Preliminary Information

PIT5911A HUMMER EV Air Suspension DTCs and Performance Concerns/ Vehicle Sits Unlevel / Leans / Sags / Leveling Unavailable Message / Speed Limited Message / Service Air Suspension Message

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
GMC	HUMMER EV	2022 - 2023	All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	F47
Condition	<p>Some customers may experience one or more of the following conditions:</p> <ul style="list-style-type: none"> 1) Vehicle suspension trim height is too high or too low at one or more corners. 2) DIC Messages "Service Air Suspension" and/or "Speed Limited" 3) Any DTC's related to the Air suspension system 4) Any other issue that is related to the Air Suspension system 5) Any condition related to the air suspension module, lines, or air springs.
Cause	The HUMMER Suspension system mechanical diagnostics are still being developed with engineering support.

Correction:

Before starting any performance or mechanical diagnosis or repairs:

- 1) Please create a TAC case through the Dealer Case Management system.
- 2) Please document any customer complaints, symptoms, and DTC's.
- 3) Once a TAC case is established, you should expect to be contacted as soon as possible by a HUMMER EV level 2 specialist.

Version History

Version	2
Modified	05/03/2022 - Created. 03/13/2023- Updated to add 2023 Model Year



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