



Preliminary Information

PIP5842 Engine Stalling or Loud Rattle Noise Coming From the Engine Compartment with the Engine Running

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Cruze	2019	All	All	All	MRG
Chevrolet	Malibu	2019 - 2022	All	All	All	MRG

Involved Region or Country	North America and N.A. Export Regions
Condition	Some customers may complain of an engine stall when placing the transmission in gear and/or a loud rattling noise coming from the engine compartment, or both
Cause	This condition may be caused by broken stator dampener springs located inside the torque converter

Correction:

Verify, when placing the transmission in gear the engine is stalling, and/or there is a loud rattling noise coming from the engine compartment

If the engine is stalling, verify there are no other conditions that could be causing the engine to stall

Also, this concern may be accompanied by a loud rattling noise coming from the bell housing area while the engine is running.

This noise may be present with or without the engine stalling concern

If either of these concerns are found, replace the torque converter and re-evaluate the concern.

Parts Information

Description	Part Number	Quantity
Torque converter	See EPC	1

Warranty Information

For vehicles repaired under the Powertrain coverage, use the following labor operations. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
8464810	Torque Converter Replacement	Use Published Labor Time

Version History

Version	1
Modified	02/24/2022 Created on.



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