



# Service Bulletin

Bulletin No.: 23-NA-024

Date: April, 2023

## TECHNICAL

**Subject:** Information on No Crank/No Start

**Important:** This bulletin applies to Cars and Trucks Equipped with 8 and 10 Speed RWD transmissions Built after February 1, 2023.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:				
		from	to	from	to						
Cadillac	CT4	2023	2023			LSY, L3B, LF4, LQY, LT4, LM2, L87	MQA, MHU, M5N, MHS, MHX, MH0, MQC				
	CT5										
	Escalade Models										
Chevrolet	Silverado 1500					2023	2023			LZ0, L3B, L84, L87, LM2	N8R, MHS, MI2, MQB, MQC
	Suburban										
	Tahoe										
GMC	Sierra 1500	2023	2023			LTG, LGX, L84, L87, L3B, LZ0, LM2	MI1, MI2, MI4, M5T, MFC, MQB, MQC, MHS, MHU				
	Yukon Models										

<b>Involved Region or Country</b>	North America, Europe, Uzbekistan, Middle East, Israel, Palestine, Brazil (Mercosur), Bolivia (West), Chile (West), Colombia (West), Ecuador (West), Paraguay (West), Peru (West), Uruguay (West), Japan, Cadillac Korea (South Korea)
<b>Condition</b>	<p>Some customers may comment on a no crank condition when attempting to start the engine.</p> <p>Some customers may also comment on one or more of the following conditions:</p> <ul style="list-style-type: none"> <li>The PRNDL will not illuminate on the DIC or shifter.</li> <li>The vehicle will have electrical power and the driver will be unable to power the electrical system <b>Off</b> by pressing the ignition switch. This may result in a dead battery.</li> </ul> <p>Some technicians may find the vehicle will have electrical power.</p> <p>Some technicians may also find during diagnostics, DTC U0101 will be stored in the history in the ECM.</p>
<b>Cause</b>	This condition may be caused by an anomaly that has caused a loss of communication to the Transmission Control Module (TCM).
<b>Correction</b>	Reference Service Update Bulletin (SUB) N232399010 for repair direction. All affected vehicles are with SYB N232399010.

**Important:** Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

### Parts Information

No parts are required for this repair.

<b>Version</b>	2
<b>Modified</b>	Released February 17, 2023 Revised March 28, 2023 - Changed to Informational Bulletin, Removed the Colorado/Canyon from Models, Updated the Engine and Transmission RPO section, Updated Correction section and Removed Warranty Information section.

