

Service Bulletin

Bulletin No.: 22-NA-098

Date: April, 2023

TECHNICAL

Subject: Armrest Does Not Lock in Position and Slides Back and Forth

Brand:	Model:	Model Year:		Vehicle Build Breakpoint Date:		Engine:	Transmission:
		from	to	from	to]	
Chevrolet	Tahoe Models Suburban	2021	2023	_	_		
GMC	Yukon Models						

Involved Region or Country	North America		
Condition	Some customers may comment on the armrest sliding back and forth and that the armrest does not lock in the intended position.		
Cause	The cause of the condition may be due to the clip popping out during cycling.		
Correction	Verify clip is installed fully and clean areas around clip to fully correct seat.		

Service Procedure



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If you encounter a vehicle with the above concern, complete the following:

- Remove the cup holder, rear cover, applique and the slide panels of the sliding console. Refer to the appropriate Front Floor Console Extension Panel Replacement procedure in SI. Look for the first clip in the front of the console next to the blue connector.
- 2. Verify that the clip is engaged and undamaged.
- 3. If the clip is not engaged, clean the flash or excess material around the clip.
- 4. Sand or scuff the top surface of the Magnesium base with sandpaper.



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- 5. Reinstall the clip to the base so the head of the clip is touching the base with no gap.
- 6. Cycle the console 5 times and move the armrest back and forth to verify condition is corrected.
- 7. Reinstall sliding console trim removed. Refer to the appropriate *Front Floor Console Extension Panel Replacement* procedure in SI.

Parts Information

No parts are required for this repair.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time			
1086528*	Clean Flash from Armrest	0.4 hr			
*This is a unique Labor Operation for Bulletin use only.					

Version	2	
Modified	Released May 10, 2022 Revised March 31, 2023 — Removed Vehicle Breakpoint and added 2023 Model Year.	
	Nevised March 51, 2025 — Nemoved Vernole Breakpoint and added 2025 Model Teal.	