



Service Bulletin

Bulletin No.: 21-NA-151


Date: March, 2023

TECHNICAL

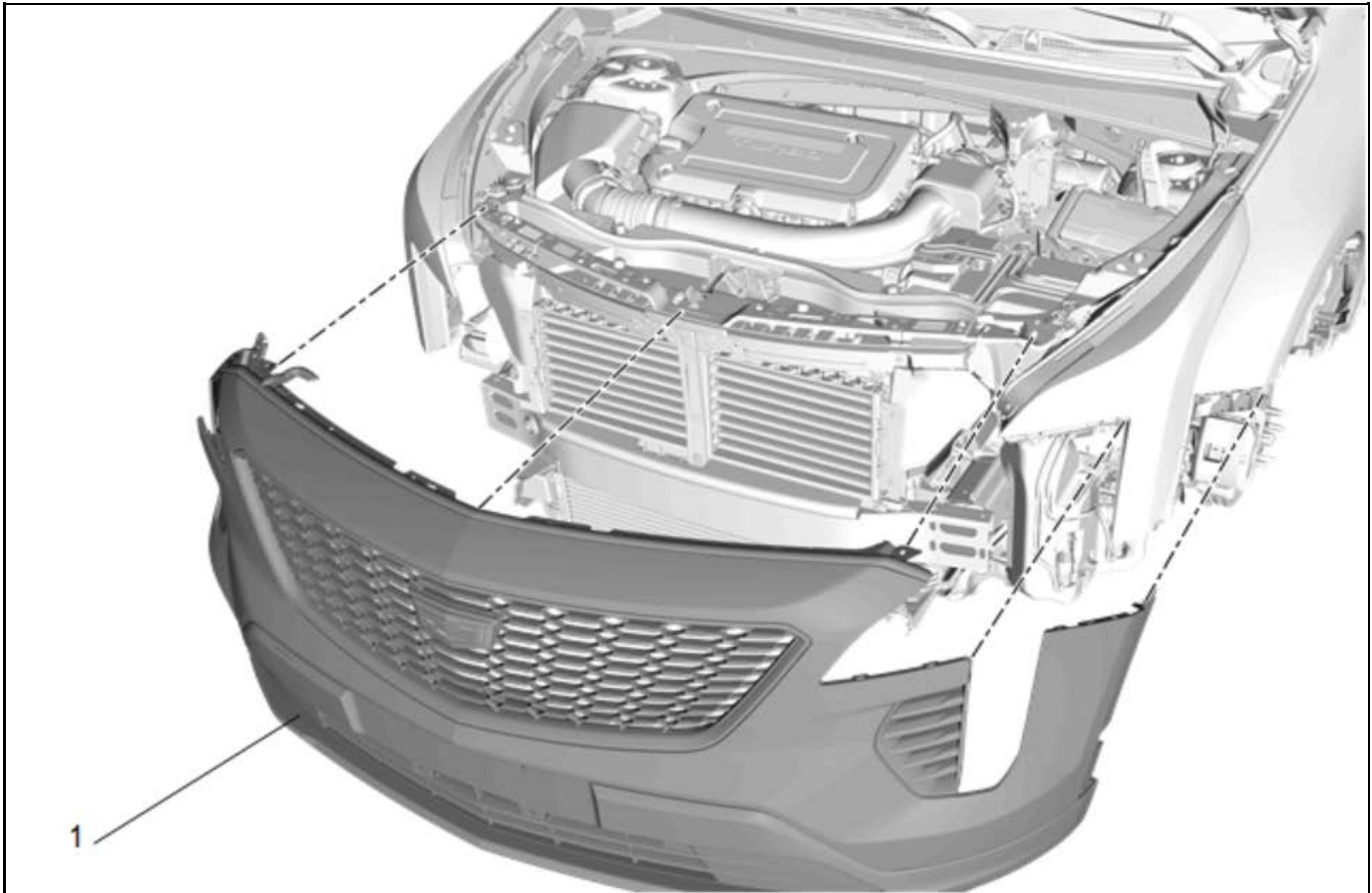
Subject: Front Headlamp Protective Tape Peeling

Attention: BULLETIN CAN ONLY BE REFERENCED AND CLAIM MADE ONCE THE VEHICLE HAS BEEN SOLD TO THE CUSTOMER. VEHICLES IN DEALERS STOCK INVENTORY CANNOT BE REPAIRED.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	XT4	2019	2023	—	—	All	All

Involved Region or Country	North America
Condition	<div style="text-align: center;">  </div> <p style="text-align: right; font-size: small;">6300616</p> <p>Some customers may comment that the protective tape is peeling on either, or both sides, of the front headlamps.</p>
Cause	The cause of the condition may be that the original protective tape may not have had sufficient adhesion properties.
Correction	<p>Note: A newly designed protective tape has been released for service that has better adhesion. The strips are released as a service kit, so only one kit is necessary per vehicle. Do not replace the headlamp for this concern.</p> <p>Install the redesigned protective tape following the steps in the Service Procedure below.</p>

Service Procedure



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1. Remove the front fascia (1). Refer to *Front Bumper Fascia Removal and Installation* in SI.
2. Remove the original protective tape from both headlamps.
3. Using a mixture of isopropyl alcohol and water, spray the mixture onto a cloth and wipe any dirt debris from both headlamps. Then, let air dry.
4. Apply the new protective tape strip to each headlamp ensuring to follow the positioning and steps below:



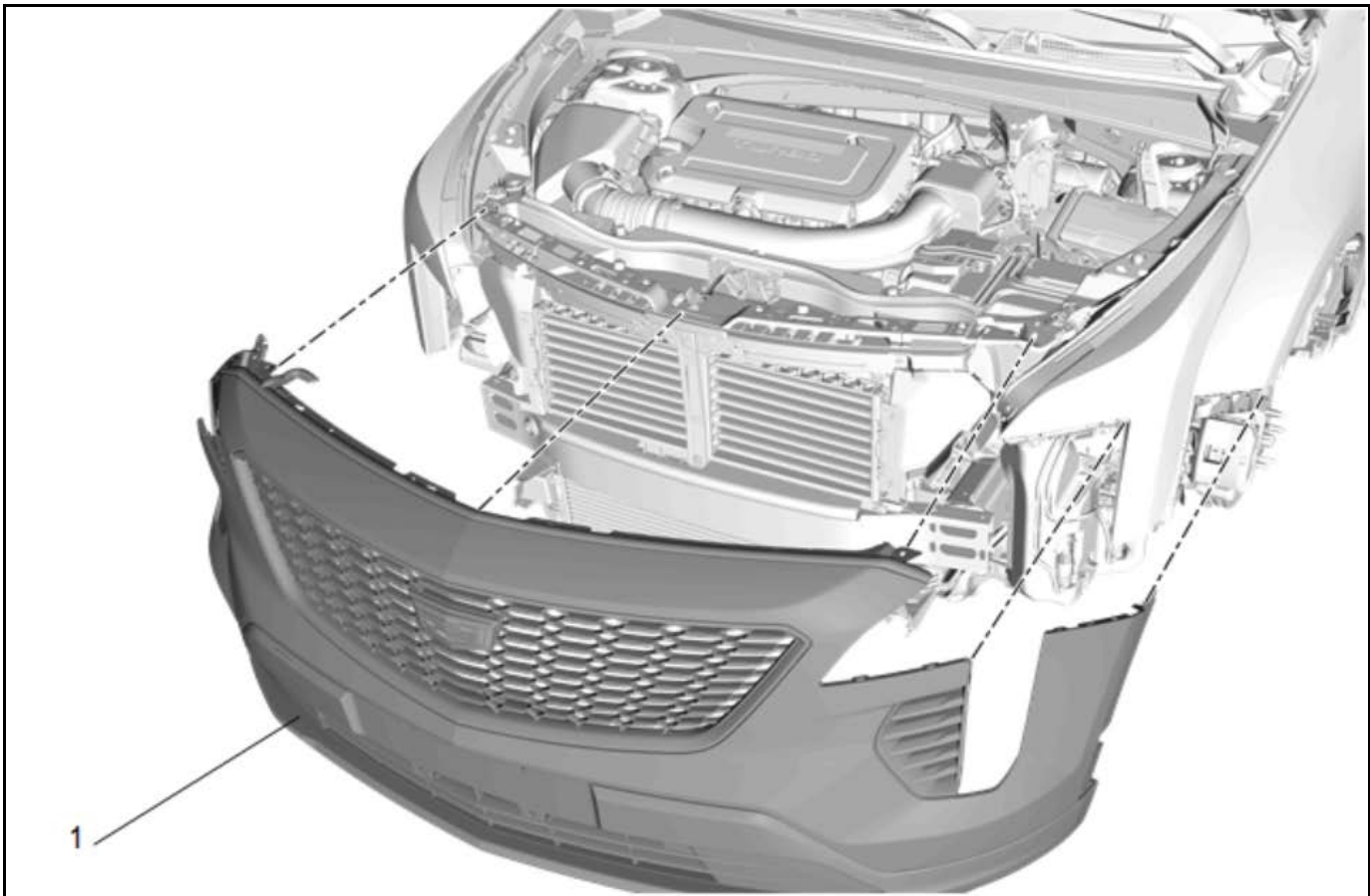
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- 4.1. Start application of protective tape by removing the liner from the narrower surface side.



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- 4.2. Align the top notch of the protective tape with the character line change on the lamp lens. This is where the headlamp interference with the hood starts.
 - 4.3. Align the edge of the tape along the transition point of light to dark on the lamp lens and align the bottom notch to the bottom of the lamp lens.
 - 4.4. Working from top to bottom, firmly press the protective tape to fully wet out the complete length.
 - 4.5. Again, working from top to bottom, firmly press the protective tape to fully wet out the complete length. Use of a squeegee may be helpful in pressing the protective tape into the corners.
 - 4.6. Lastly, fully wet out the top of the protective tape by pressing down into the top corner of the lamp lens.
5. Repeat step #4 on the other side headlamp.



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6. Reinstall the front fascia (1). Refer to *Front Bumper Fascia Removal and Installation* in SI.

Parts Information

Causal Part	Description	Part Number	Qty
N/A	SPACER-HDLP MT	86777568	1

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2086298*	Install New Protective Tape on Front Headlamps	1.9 hrs
*This is a unique Labor Operation for bulletin use only.		

Version	2
Modified	Released August 25, 2021 Revised March 20, 2023 — Added 2023 Model Year, Updated Condition Picture, and Updated Correction Note.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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