



TECHNICAL SERVICE BULLETIN

Soft Top Roof – Rear Window Scratching Paint On Rear Quarter Panel

23-2117

11 April 2023

Model:

Ford 2021-2022 Bronco

Issue: Some 2021-2022 Bronco vehicles may exhibit paint damage on the rear quarter panel due to contact with the rear window assembly (D-pillar). This may be due to an oversized washer being used during production. To correct the condition, repair the paint damage to the rear quarter panel and replace the rear window assembly.

Action: Follow the Service Procedure to correct the condition on vehicles that meet all of the following criteria:

- 2021-2022 Bronco
- Equipped with a factory soft top roof
- Equipped with a rear window that is either original to the vehicle or a service replacement
- Paint damage on the rear quarter panel due to contact with the rear window assembly (D-pillar)

Parts

Service Part Number	Quantity	Description	Unit of Issue	Piece Quantity
M2DZ- 7842006-DD	1	Soft Top Rear Window Assembly	1	1

Labor Times

Description	Operation No.	Time
2021-2022 Bronco Soft Top: Inspect Paint Damage, Rivets And Washers Includes Time To Replace Rear Window Assembly (Do Not Use With Any Other Labor Operations Outside Of This Article)	232117A	0.4
Additional Time To Repair Any Paint Damage Following The Service Procedure (Can Be Claimed With Operation A)	MT232117	Actual Time

Repair/Claim Coding

Causal Part:	7842006
Condition Code:	12

Service Procedure

1. Remove the rear window and both rear quarter window assemblies. Refer to the Workshop Manual (WSM), Section 501-18A > Removal and Installation > Soft Top Assembly.
2. Does the vehicle have paint damage on the rear quarter panel like the damage shown in Figure 1?

Figure 1 – Left/rear shown, right/rear similar.

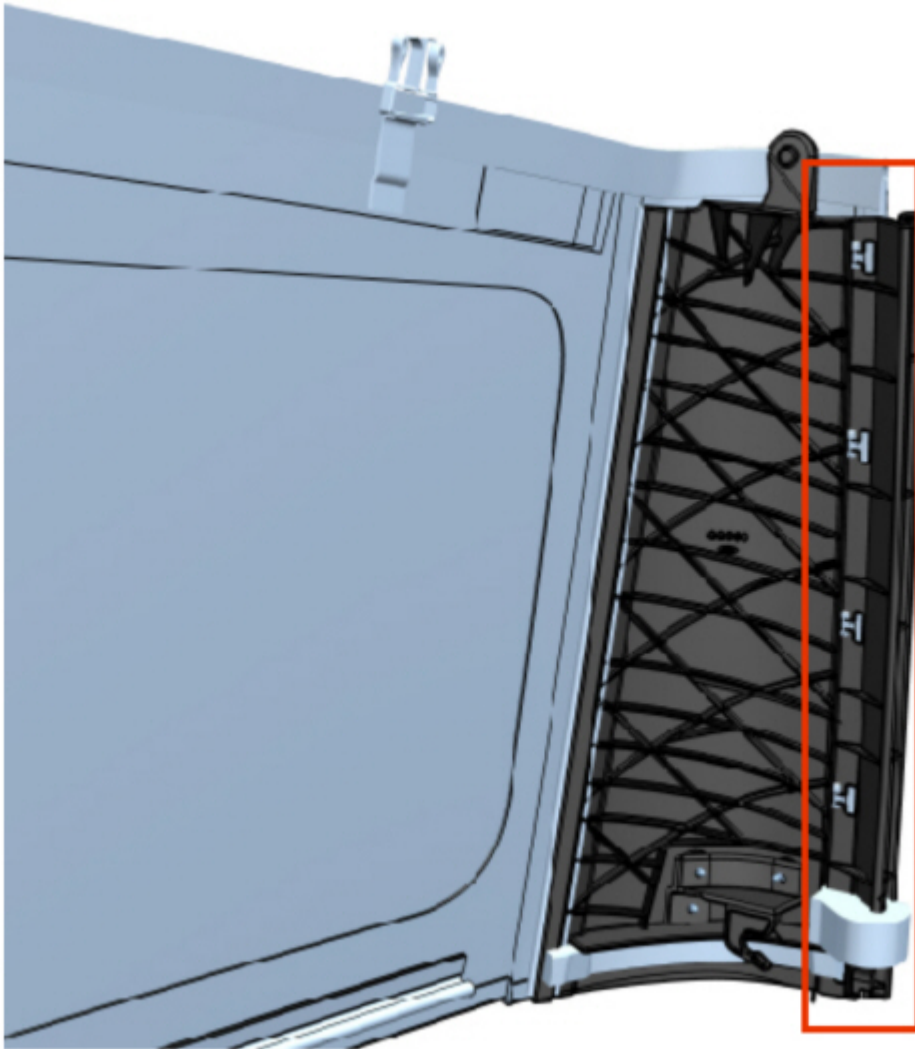


- (1). Yes – proceed to Step 3.
- (2). No – this article does not apply.

3. Are metal rivets and washers installed on the rear window D-pillars? (Figure 2)

- (1). Yes – proceed to Step 4.
- (2). No – this article does not apply.

Figure 2 – Left/rear shown, right/rear similar.

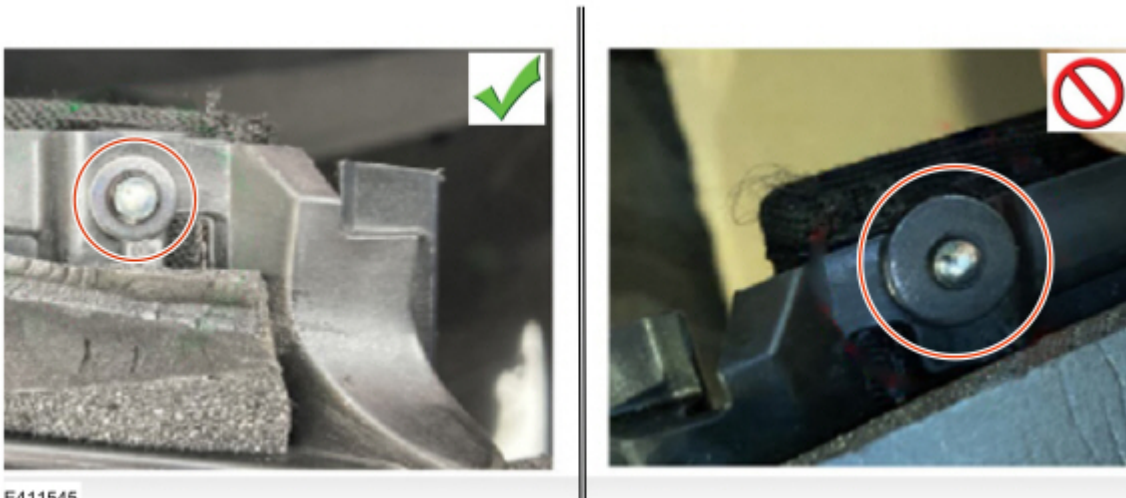


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NOTE: Metal Rivets with metal washer backings were added to Bronco soft top rear window production in early 2022. When inspecting the rear window D-pillars, each D-pillar may have 0, 3 or 5 metal rivets with washer backings installed depending on when it was built. All versions are acceptable.

4. Are any of the metal washers (used for metal rivet backings) protruding past the plastic edge of the rear window D-pillars? (Figure 3)

Figure 3 – Showing an acceptable and unacceptable metal washer size and location.



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- (1). Yes – repair all paint damage to the rear quarter panel(s) and replace the rear window assembly.
- (2). No – this article does not apply.

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