



Service Bulletin

Bulletin No.: 23-NA-041

Date: March, 2023

TECHNICAL

Subject: Clicking or Ticking Noise When Turning Steering Wheel Left or Right

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Bolt EV	2022	2023	—	—	—	—
	Bolt EUV						

Involved Region or Country	North America
Condition	Some customers may comment on a clicking or ticking noise when turning the steering wheel left or right.
Cause	This condition may be caused by flexing metal contacting metal at the lower steering column support bracket.
Correction	Verify the noise is from the lower steering column support bracket: <ul style="list-style-type: none">• If the noise has been validated to be from the lower bracket, proceed to the Service Procedure below.• If the noise has been verified not to be coming from the bracket area, refer to SI.

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Service Procedure

1. Remove the steering column. Refer to *Steering Column Removal and Installation* in SI.



6286441

Important: When prepping the surface and applying sealer, gloves should be worn.

2. Utilizing an emery cloth or equivalent, scuff the areas where the seam sealer will be applied.
3. Clean the areas thoroughly utilizing an aerosol solvent or equivalent.



6286481

Note: A brush can be used when applying the seam sealer.



6286437

4. When looking directly at the steering column lower bracket, apply a liberal amount of sealer to the seams where the upper and lower steering column bracket seams meet as indicated in the graphic above.



6286439

5. When looking up at the steering column upper support bracket, apply a liberal amount of sealer to the seams where the upper bracket meets the tie bar as indicated in the graphic above.
6. Install the steering column. Refer to *Steering Column Removal and Installation* in SI.

Parts Information

For ordering adhesive material, contact SEM Customer Care at #866-327-7829, or cust_care@semproducts.com, or at SEM Tech Support at #800-831-1122, or tech@semproducts.com.

Causal Part	Description	Part Number	Qty
N/A	SEM Dual Mix High Build Seam Sealer*	40377	1

*There is enough material to service multiple vehicles. Store the remaining material for future use.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
1086618*	Instrument Panel Tie Bar Repair	2.9 hrs
*This is a unique Labor Operation for bulletin use only.		

Version	1
Modified	Released March 13, 2023

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY
TECHNICIAN
CERTIFICATION