



Service Bulletin

Bulletin No.: 23-NA-039

Date: April, 2023

TECHNICAL

Subject: Outside Rearview Mirrors Incorrect Color

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
GMC	Terrain	2022	2022			All	All >

Involved Region or Country	North America, Middle East
Additional Options (RPOs)	Equipped with Midnight Edition (RPO WJP)
Condition	Some customers may comment that the color of the outside rearview mirrors are incorrect. The Midnight Edition Terrain (RPO WJP) should include gloss black mirror caps, regardless of vehicle paint color.
Cause	Certain 2022 model year GMC Terrain vehicles were built with body color external mirrors instead of high gloss black as part of the Midnight Edition package.
Correction	Install the correct left and right outside rear view mirror housing upper covers. A kit has been released that includes pre-painted caps in gloss black finish.

Service Procedure

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

If you encounter a vehicle with the above concern, replace the rear view mirror housing upper covers, refer to *Outside Rearview Mirror Housing Upper Cover Replacement* in Si.

Parts Information

Causal Part	Description	Part Number	Qty
N/A	Rear View Mirror Housing Covers	86528230	1
*This kit includes pre-painted caps in gloss black finish.			

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2086758*	Install Correct Left and Right Outside Rear View Mirror Housing Upper Covers — Customer Vehicles	0.7 hr
*This is a unique Labor Operation for Bulletin use only.		

Version	2
Modified	Released March 10, 2023 Revised March 30, 2023 — Updated Labor Operation Description.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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