



SHOWER PAN REPLACEMENT

Bulletin Type:	SRP	Publication Date:	April 2023
Bulletin #(s):	23-097	Make(s):	Jayco & Entegra
Job Code(s):	<i>If affected unit has warranty remaining, submit your claim following the normal process</i>	Model(s):	Swift 20T & Swift LI 20TL Ethos 20T & Ethos LI 20TL
Flat Rate(s):		Model Year(s):	2021-2022

Incident:	Crack develops in wet bath shower pan system.
Affected Units:	2021-2022 Jayco Swift and Swift LI; 2021-2022 Entegra Coach Ethos and Ethos LI
Parts List:	SEALANT,CLKG QUAD WHT LOW VOC 10.2 OZ. (Purchase locally) SEALANT,CAULK NUFLEX 302 TRANLUCENT WHT 10.1 OZ (Purchase locally) CAP,HNG SNAP WHITE F/#8 SCR (Jayco Part#2014712) (Contact Jayco Parts if part is needed) Shower Pan (Contact Jayco Parts if part is needed) BRACKET,SH SPRT 8.78X9.85 14 GA STL BLK (Jayco Part#2044820)
Misc. Tools & Supplies:	N/A

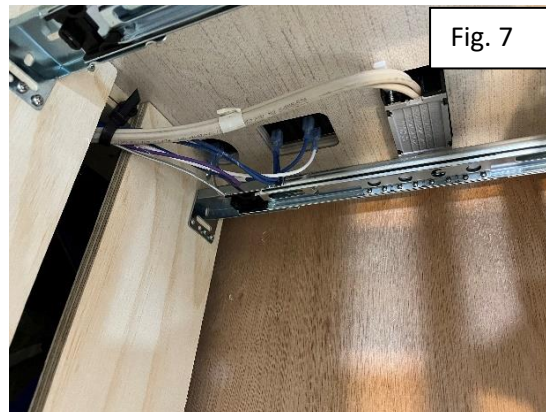
SHOWER PAN REPLACEMENT INSTRUCTIONS

- Check and inspect shower pan floor around cracked area for flex or problems that caused cracking, support may need to be added when pan is removed.
 - All components attached and setting on top of the shower pan will need to be removed to allow removal and installation of any backer support and new pan.
1. Starting at the toilet, disconnect and remove all surface mounted components on the driver side, toilet, faucets & fixtures, panels, medicine cabinet, shower track, and pocket door/track.
 2. Disconnecting plumbing and wiring to fixtures.
 3. Taking photos may help during replacing and re-connecting process).
 4. Figures 1-4 shows this process.

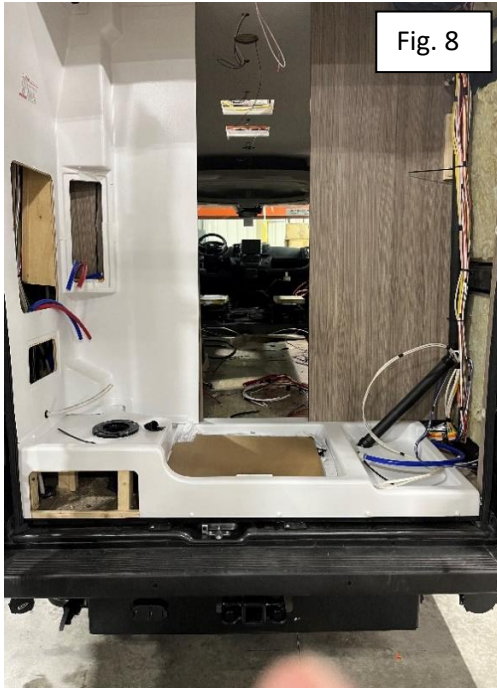




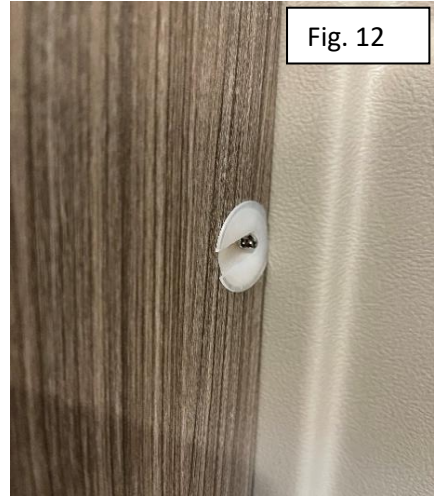
- 5. After wet bath ceiling has been removed, the main cabinet on the PS can be removed. (Figure 5)
 - a. Any electrical or plumbing lines will need to be disconnected from the inside of the cabinet. (Figures 6-7)



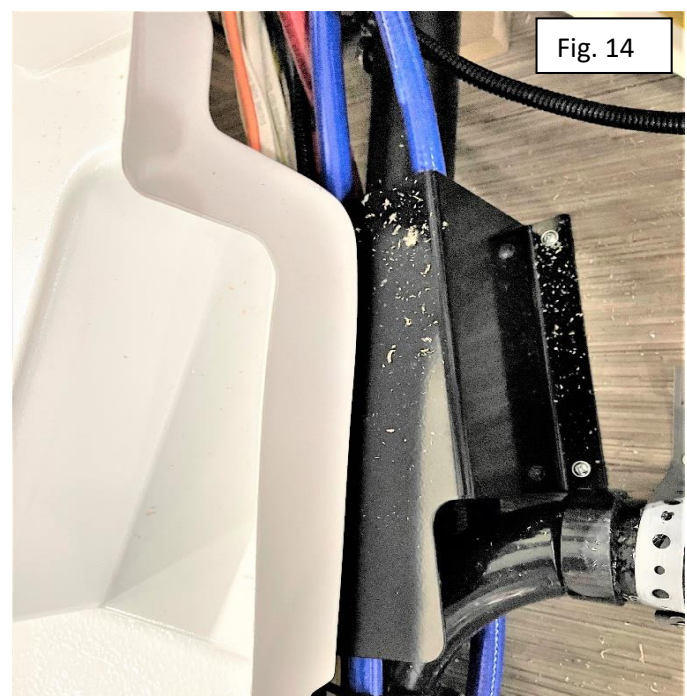
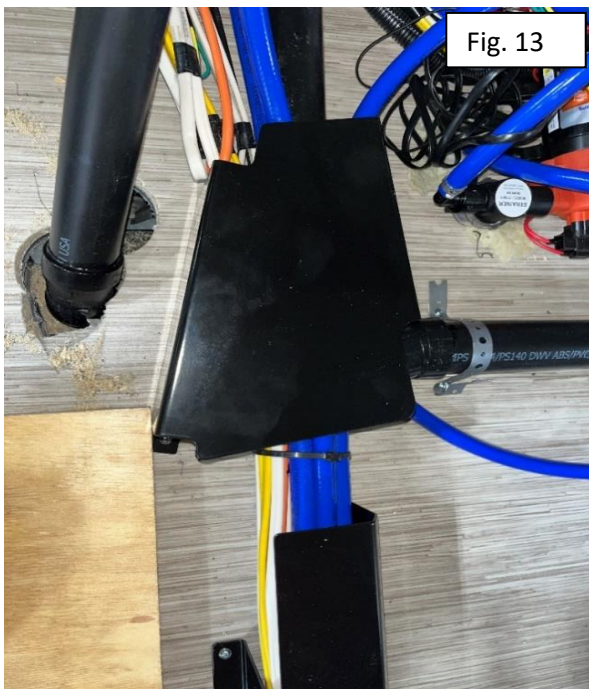
6. With the plastic panels on the DS, ceiling, and PS side cabinet removed the wood partitions between the wet bath and the end of the beds can be removed.
 - a. The vent pipe through the PS will need to be cut to remove the pan then spliced together after the new pan is installed. (Figures 8-9)



7. There will be plastic fasteners with a screw angled and embeded into the side wall of the vehicle holding the partian along with screws securing the foot of the bed into the end walls will need to be removed to release the partian. Some fastners are located in the ends of the cabinets over the beds. (Figures 10-12)



8. When the shower pan is free and removed, correction can be made to resolve the cause of the cracking.
9. Add BRACKET, SHOWER SUPPORT; 2044820 to the floor under the shower pan at the step front of the toilet. (Figures 13-14)
10. Check the length of the shower drain pipe to the connection point under the pan, insure it is not too long creating pressure around the drain.
11. Install the new shower pan with proper support where cracking occurred under cabinet, shower standing, and toilet areas. Test floor and standing areas for flex for location support may need to be added.
12. When shower pan is supported and in place install components in reverse order of removal.



Jayco's sole obligation under our limited warranty is to repair or replace defective materials and/or workmanship deemed our responsibility as determined by Jayco in our sole discretion. Jayco reserves the right to use new and/or remanufactured parts or materials of similar quality to complete any work, and to make parts and/or design changes as appropriate without notice to anyone. Jayco designs and/or materials changes are done without obligation to incorporate such changes in previously manufactured product. Jayco makes every reasonable effort to ensure field remedies will not adversely affect performance and/or safety of the unit. This field remedy is not intended to extend to future performance of this RV, or any of its materials, components or parts beyond the standard warranty period. The RV owner's obligation to notify Jayco, or one of its independent, authorized dealers, of a claimed defect does not modify any obligation placed on the RV owner to contact Jayco directly when attempting to pursue remedies under state or federal law.

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