



# TECHNICAL SERVICE BULLETIN

Classification: AN21-018A	Reference: NTB21-078A	Date: March 23, 2023
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## HIGH FREQUENCY NOISE WITH AUDIO SYSTEM DISPLAY ON

**This bulletin has been amended. See AMENDMENT HISTORY on the last page.  
Please discard previous versions of this bulletin.**

**APPLIED VEHICLES:** 2021 Kicks (P15)  
**APPLIED TRIM LEVELS:** SV, SR

### IF YOU CONFIRM

There is a high frequency (17 kHz) noise with the audio system display screen turned ON,

**HINT:**

- The 17kHz range may not be audible to some people.
- Noise can be heard with the audio system ON or OFF.

### AND

The high frequency noise is not heard with the audio system display screen turned OFF.

### ACTION

1. Confirm the current Audio Control Unit software version is 405 or 262.
2. Update the infotainment software.
  - Refer to NTB23-018 for the latest infotainment update-software, infotainment update procedures, and claims information.

**IMPORTANT:** The purpose of **ACTION** (above) is to give you a quick idea of the work you will be performing. You **MUST** closely follow the entire **SERVICE PROCEDURE** located in NTB23-018 as it contains information that is essential to successfully completing this repair.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

## AMENDMENT HISTORY

<b>PUBLISHED DATE</b>	<b>REFERENCE</b>	<b>DESCRIPTION</b>
August 20, 2021	NTB21-078	Original bulletin published
March 23, 2023	NTB21-078A	Changes made throughout

