



TECHNICAL SERVICE BULLETIN

Classification: AN18-012E	Reference: NTB18-031E	Date: March 31, 2023
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NISSANCONNECT NAVIGATION SYSTEM SOFTWARE UPDATE TO RESOLVE SEVERAL ISSUES

This bulletin has been amended. See **AMENDMENT HISTORY** on the last page.
Please discard previous versions of this bulletin.

APPLIED VEHICLES:

2016-2017 Altima (L33)	2017 Rogue Hybrid (T32H)
2016-2018 Frontier (D40)	2017-2018 Rogue Sport (J11)
2016-2017 Juke (F15)	2016-2018 Sentra (B17)
2018 NV200 (M20)	2017-2018 Titan (A61)
2016-2017 Rogue (T32)	2016-2018 Titan XD (A61)

APPLIED VIN & DATES: 2016 Frontier:
Built after 1N6(*)D0(***)GN 727602 // January 4, 2016

APPLIED SYSTEMS: Vehicles equipped with navigation

IF YOU CONFIRM

One or more of the following is occurring:

- The navigation system intermittently reboots:
 - At random **or** while listening to SXM **or** on a Bluetooth hands-free phone call.
- Loud booming noise from the speakers while on a Bluetooth hands-free call.
- Navigation screen illumination does not change at night as designed.
- AM/FM signal strength issues.
- In-vehicle downloads in NissanConnect Services do not work. (Connected Search, Destination Assistance Download, Sync feeds.)
- A status message “Voice Recognition is initializing, please wait” is displayed when pressing the voice recognition button 2-3 minutes after the ignition is first turned ON.

HINT: If the message is displayed within the first 2-3 minutes, this is normal. The voice recognition is loading phonebook contacts into its system.

See **ACTION** on the next page.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

ACTION

Confirm the current Audio Control Unit software version is F220.

- If the current software version is not F220, update the Audio Control Unit.
 - Refer to NTB23-018 for the latest infotainment update-software, infotainment update procedures, and claims information.
- If the current software version is F220, the Audio Control Unit does not require an update and this bulletin does not apply.

IMPORTANT: The purpose of **ACTION** (above) is to give you a quick idea of the work you will be performing. You **MUST** closely follow the entire **SERVICE PROCEDURE** located in NTB23-018 as it contains information that is essential to successfully completing this repair.

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
May 2, 2018	NTB18-031	Original bulletin published
May 23, 2018	NTB18-031a	Bosch contact information updated on page 2
June 25, 2018	NTB18-031b	IF YOU CONFIRM and software number updated
February 10, 2021	NTB18-031c	Classification number updated
October 27, 2021	NTB18-031D	Changes made throughout
March 31, 2023	NTB18-031E	Changes made throughout