

SSM 51496

2023 F-Super Duty - Audible Pop And/Or Static Noise Heard Through The Speakers When Steering Wheel Controls Are Pressed

Some 2023 F-Super Duty vehicles may exhibit an intermittent audible pop and/or static noise heard through the speakers when the steering wheel controls are pressed. These issues will recover after a key cycle. This may be due to the APIM software. Replacement or reprogramming of the APIM may not resolve this condition. Inform customers that engineering is currently working on a solution for this condition and will be released via an over the air (OTA) software update expected in Q2 2023. Customers that have experienced this concern should verify automatic updates are enabled and that the vehicle has been run long enough to receive updates via OTA. Monitor OASIS for additional information