



Ford Motor Company
 Ford Customer Service Division
 P. O. Box 1904
 Dearborn, Michigan 48121

February 2023

Special Field Action 22L05

Mr. John Sample
 123 Main Street
 Anywhere, USA 12345

Your Vehicle Identification Number (VIN): 12345678901234567

It has come to our attention that the Vehicle Emission Control Information (VECI) label for your vehicle, with the VIN shown above, does not list the Exhaust Gas Recirculation (EGR) and EGR Cooler (EGRC) components in the engine content description. We apologize for this inconvenience and want to correct this condition. Our commitment, together with your dealer, is to provide you with the highest level of service and support.

What is the issue? On your vehicle, the VECI label does not list the EGR and EGRC components in the engine content description. A VECI label missing emissions component information does not meet emission certification documentation requirements.
 Note: Your vehicle was built with the intended hardware.

What will Ford and your dealer do? Enclosed is a VECI label with the correct information along with instructions for installation. You may install the label yourself. Alternately, your dealer is also authorized to install the new VECI label free of charge (parts and labor).
 • If dealer installation: Please **bring the label** with you.
 This Special Field Action will not expire, regardless of miles.

How long will it take? If you choose to have your dealer install the label, the time needed for this repair is less than one-half day. However, due to service scheduling requirements, your dealer may need your vehicle for a longer period of time.

What should you do? Included with this letter is the VECI label for your vehicle along with installation instructions should you wish to install the label yourself. If you prefer to have your dealer install the VECI label, call your Ford dealer and ask for a service date for Special Field Action 22L05 to install the VECI label.
 • If dealer installation: Please **bring the label** with you. If you do not have a replacement label: When setting up the service appointment, inform the dealer that you need the VECI label so that the dealer can order it in advance of the appointment.

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VEHICLE SALE NOTIFICATION FOR 22L05		
If you no longer own this vehicle and do not know the current owner, no further action is required.		
<input type="checkbox"/> I no longer own this vehicle. Vehicle has been sold/transferred to:		
<hr/> Name		
<hr/> Address Number		<hr/> Street
<hr/> City	<hr/> State	<hr/> Zip
12345678901234567 TEST OWNER NAME 12345 TEST STREET TEST CITY, XX 12345		
		

What should you do? (continued) Please keep in mind that it may take approximately one week for the VECI label to arrive at the dealership once ordered. This Special Field Action will not expire, regardless of mileage.

If you do not already have a servicing dealer, you can access ford.com/support for dealer addresses, maps, and driving instructions.

What if you no longer own this vehicle? Please complete and detach the perforated Vehicle Sale Notification at the bottom of page one (1) and return in the included prepaid envelope if you have sold the vehicle.

You received this notice because government regulations require that notification be sent to the last known owner of record. Our records are based primarily on state registration and title data, which indicate that you are the current owner.

Can we assist you further?

If you have difficulties getting your vehicle repaired promptly and without charge, please contact your dealership's Service Manager for assistance.

RETAIL OWNERS: If you have questions or concerns, please contact our **Ford Customer Relationship Center at 1-866-436-7332** and one of our representatives will be happy to assist you. If you wish to contact us through the Internet, our address is: ford.com/support

For the hearing impaired, call 1-800-232-5952 (TDD). Representatives are available Monday through Friday: 8:00AM - 8:00PM (Eastern Time).

FLEET OWNERS: If you have questions or concerns, please contact our **Ford Pro Contact Center at 1-800-34-FLEET**, choose Option #1, and one of our representatives will be happy to assist you. If you wish to contact us through the Internet, our address is: fleet.ford.com.

Representatives are available Monday through Friday: 7:00AM - 11:00PM and Saturday 7:00AM – 5:00PM (Eastern Time).

Thank you for your attention to this important matter.

Sincerely,

Ford Customer Service Division



Lincoln
P. O. Box 1904
Dearborn, Michigan 48121

February 2023

Special Field Action 22L05

Mr. John Sample
123 Main Street
Anywhere, USA 12345

Your Vehicle Identification Number (VIN): 12345678901234567

It has come to our attention that the Vehicle Emission Control Information (VECI) label for your vehicle, with the VIN shown above, does not list the Exhaust Gas Recirculation (EGR) and EGR Cooler (EGRC) components in the engine content description. We apologize for this inconvenience and want to correct this condition. Our commitment, together with your retailer, is to provide you with the highest level of service and support.

What is the issue? On your vehicle, the VECI label does not list the EGR and EGRC components in the engine content description. A VECI label missing emissions component information does not meet emission certification documentation requirements.

Note: Your vehicle was built with the intended hardware.

What will Lincoln and your retailer do? Enclosed is a VECI label with the correct information along with instructions for installation. You may install the label yourself. Alternately, your retailer is also authorized to install the new VECI label free of charge (parts and labor).

- If retailer installation: Please **bring the label** with you.

This Special Field Action will not expire, regardless of miles.

How long will it take? If you choose to have your retailer install the label, the time needed for this repair is less than one-half day. However, due to service scheduling requirements, your retailer may need your vehicle for a longer period of time.

What should you do? Included with this letter is the VECI label for your vehicle along with installation instructions should you wish to install the label yourself. If you prefer to have your retailer install the VECI label, call your Lincoln retailer and ask for a service date for Special Field Action 22L05 to install the VECI label.

- If retailer installation: Please **bring the label** with you. If you do not have a replacement label: When setting up the service appointment, inform the retailer that you need the VECI label so that the retailer can order it in advance of the appointment.

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VEHICLE SALE NOTIFICATION FOR 22L05

If you no longer own this vehicle and do not know the current owner, no further action is required.

I no longer own this vehicle. Vehicle has been sold/transferred to:

Name

Address Number

Street

City

State

Zip

12345678901234567
TEST OWNER NAME
12345 TEST STREET
TEST CITY, XX 12345



What should you do?

(continued)

Please keep in mind that it may take approximately one week for the VECI label to arrive at the retailer once ordered. This Special Field Action will not expire, regardless of mileage.

If you do not already have a servicing retailer, you can access [Lincoln.com/support](https://lincoln.com/support) for retailer addresses, maps, and driving instructions.

What if you no longer own this vehicle?

Please complete and detach the perforated Vehicle Sale Notification at the bottom of page one (1) and return in the included prepaid envelope if you have sold the vehicle.

You received this notice because government regulations require that notification be sent to the last known owner of record. Our records are based primarily on state registration and title data, which indicate that you are the current owner.

Can we assist you further?

If you have difficulties getting your vehicle repaired promptly and without charge, please contact your retailer's Service Manager for assistance.

RETAIL OWNERS: If you have questions or concerns, please contact our **Customer Relationship Center at 1-866-436-7332** and one of our representatives will be happy to assist you. If you wish to contact Lincoln, contact information is available at [Lincoln.com/support](https://lincoln.com/support).

For the hearing impaired call 1-800-232-5952 (TDD). Representatives are available Monday through Friday: 8:00AM - 8:00PM (Eastern Time).

FLEET OWNERS: If you have questions or concerns, please contact our **Ford Pro Contact Center at 1-800-34-FLEET**, choose Option #1, and one of our representatives will be happy to assist you. If you wish to contact us through the Internet, our address is: fleet.ford.com.

Representatives are available Monday through Friday: 7:00AM - 11:00PM and Saturday 7:00AM – 5:00PM (Eastern Time).

Thank you for your attention to this important matter.

Sincerely,

Lincoln

Customer Installation Instructions

 **IMPORTANT:** If you prefer to have your dealer install the VECI label, please call your local Ford or Lincoln dealership to schedule a service appointment.

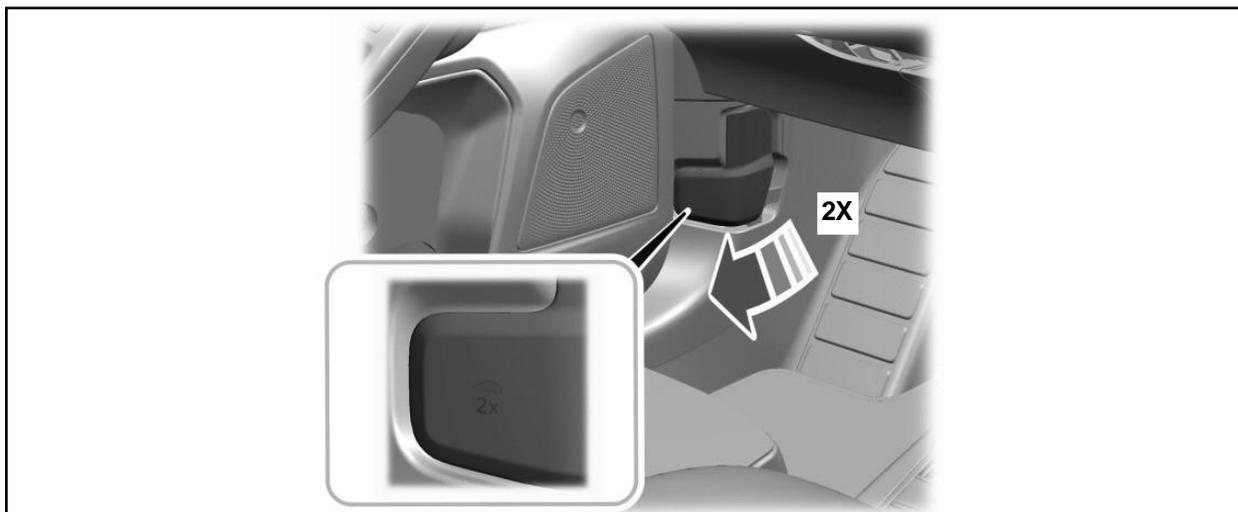
STEP 1 Open the driver's door.

STEP 2 Fully pull the hood release lever and let it completely retract, as shown in the image below.

NOTE: This action releases the hood latch.

STEP 3 Fully pull the hood release lever for a second time.

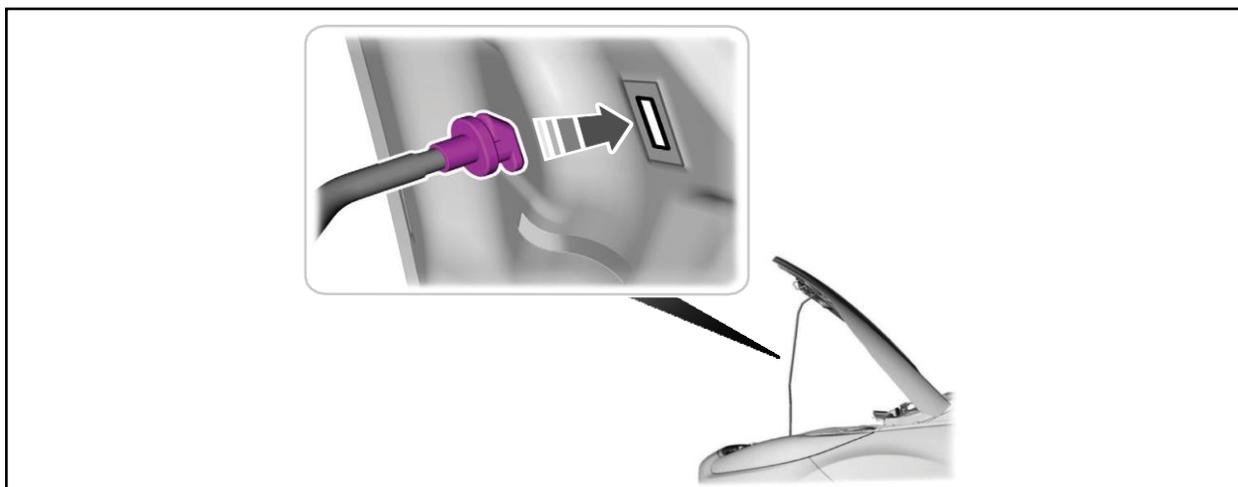
NOTE: This action fully releases the hood.



STEP 4 Open the hood.

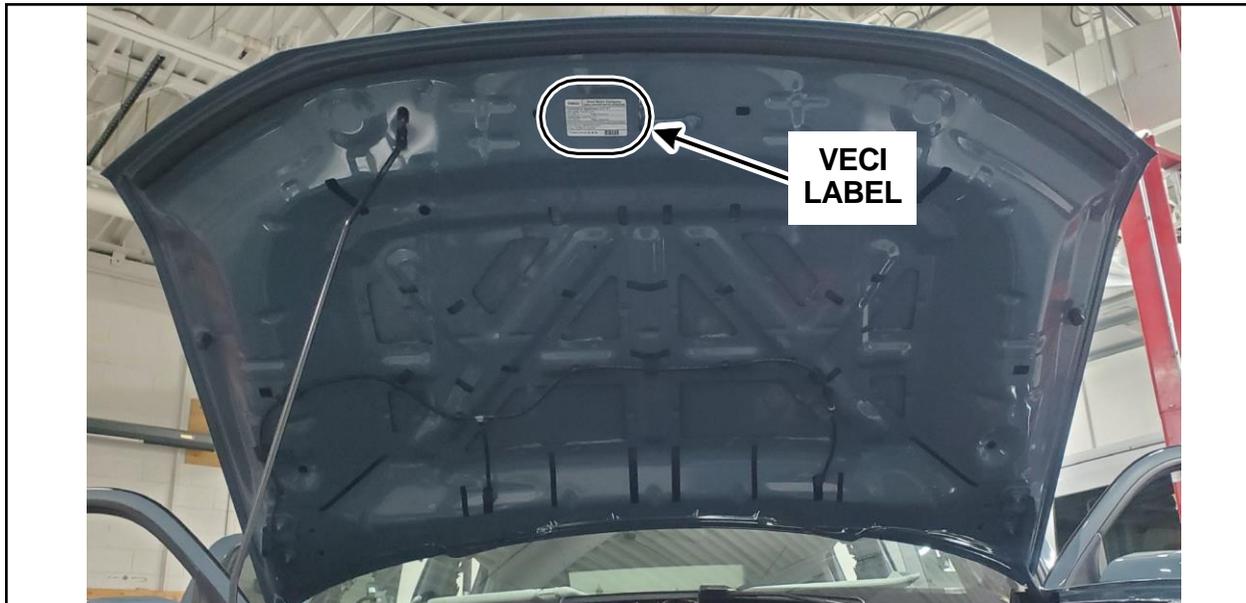
NOTE: There is no secondary latch under the hood.

STEP 5 If equipped, support the hood with the prop rod as shown in the image below.



STEP 6 Locate the existing VECI label on the inside of the hood, as shown in the image below.

NOTE: Maverick VECI label is shown in the image below. Other vehicle line locations are similar.



STEP 7 Use a cleaner/degreaser and a clean cloth/paper towel to clean the existing label and the area around it.

STEP 8 Use a lint free cloth/paper towel and wipe dry the existing label and the area around it.

STEP 9 Place the *new* VECI label directly over the original label.

STEP 10 If equipped, fully stow the prop rod prior to lowering the hood.

STEP 11 For Corsair vehicles, lower the hood and make sure it fully latches. For all other vehicles, lower the hood and allow it to drop under its own weight for the last 10-14 in (25-35 cm).



WARNING: Make sure that you fully latch the hood before driving. Failure to follow this instruction could result in personal injury or death.

