

ELECTRICAL – PIVI WEATHER APP & TILE INOPERATIVE

Issue

- PIVI based "Weather App", which is accessed from the app drawer, voice and can be a home tile is inoperative – it does not update with location, does not display any weather-related information and will not recover with new software or hardware.

Technical Description

- The supplier for this data has ceased to share the information, stopping the function / weather data feed.
- PIVI system is still operational and only the weather information is affected.

Status

- No action to resolve now as there is no fault with the car or general vehicle connectivity
- Advise customer the service is fully understood, and we are working with alternate suppliers to restore the service as soon as possible and when available will be an over the air update (via Live Apps)
- SSM 74955 / SSM 75956 have been released

20MY Defender

21-23MY RR Velar, RR Evoque, Discovery, Discovery Sport, E-PACE, F-PACE, XF, I-PACE

22-23MY New Range Rover, New Range Rover Sport

