SSM 51472

2023 F-Super Duty – Average Fuel Economy Text Cut Off When Set To Km And L/100 Km On The Center Display Screen

Some 2023 F-Super Duty vehicles may experience a concern where the average fuel economy text on the center display screen is cut off when set to (Km and L/100 Km). There is no text cutoff issue when the measurement unit settings are set to (miles and MPG) or (Km and Km/L). This may be due to the accessory protocol interface module (APIM) software and replacement or reprogramming of the APIM may not resolve this condition. Inform customers that engineering is currently working on a solution for this condition and will be released via an over the air (OTA) software update expected in Q2 2023. Customers that have experienced this concern should verify automatic updates are enabled and that the vehicle has been run long enough to receive updates via OTA. Monitor OASIS for additional information.