



INFINITI

TECHNICAL SERVICE BULLETIN

Classification: AN23-009	Reference: ITB23-009	Date: March 8, 2023
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INFOTAINMENT SYSTEM IN RENTAL CARS FREQUENTLY REBOOTS

APPLIED VEHICLES: 2020-2023 Q50 (V37)
 2020-2022 Q60 (CV37)
 2020-2023 QX50 (J55)
 2022-2023 QX55 (FJ55)

APPLIED SYSTEMS: Infotainment System with SXM and without Navigation

IF YOU CONFIRM

The infotainment system of an **APPLIED VEHICLE** is frequently rebooting,

AND

The **APPLIED VEHICLE** is in a rental car fleet.

ACTION

Update the infotainment software.

- Refer to ITB23-010 for the latest infotainment update-software, infotainment update procedures, and claims information.

IMPORTANT: The purpose of **ACTION** (above) is to give you a quick idea of the work you will be performing. You **MUST** closely follow the entire **SERVICE PROCEDURE** located in ITB23-010 as it contains information that is essential to successfully completing this repair.

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
March 8, 2023	ITB23-009	Original bulletin published

Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, **DO NOT** assume that it does. See your Infiniti retailer to determine if this applies to your vehicle.