



90 Audi virtual cockpit - navigation tab switches to phone tab overnight

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Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3, S3, RS 3, A4 allroad, A4, S4, A5, A5 Cabriolet, A5 Sportback, S5, S5 Cabriolet, S5 Sportback, RS 5, RS 5 Sportback, A5 allroad, A6, S6, RS 6 Avant, A7, S7, RS 7, A8, S8, e-tron quattro, e-tron Sportback quattro, e-tron GT, RS e-tron GT, Q5, Q5 e quattro, Q5 Sportback, SQ5, SQ5 Sportback, Q7, SQ7, Q8, SQ8, and RS Q8	2022 – 2023	All	Audi Virtual Cockpit
A7 e quattro	2022		

Condition

Customer states:

- The navigation tab in the virtual cockpit occasionally switches to the phone tab overnight or after a sleep cycle.
- The customer's expectation is that the navigation tab will still be shown the next morning.

Technical Background

This is the normal operation.

Production Solution



Not Applicable

Service

Inform the customer that this is a normal operation. The navigation tab can be easily reselected using the arrow buttons on the steering wheel.



Note: Replacing the Audi virtual cockpit will not remedy the behavior described by the customer. Claims for replaced parts will not be reimbursed.

Warranty

This TSB is informational only and not applicable to any Audi warranty.

Additional Information

All part and service references provided in this TSB (**2069791**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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