



GROUP	MODEL
BOD	2023MY Telluride (ON)
NUMBER	DATE
315	March 2023

TECHNICAL SERVICE BULLETIN

SUBJECT: SERVICE ACTION: CRASH PAD CENTER SPEAKER GRILL INSPECTION/REPLACEMENT (SA528)

This bulletin provides information to inspect and, if necessary, replace the crash pad center speaker grill cover on some 2023MY Telluride (ON) vehicles produced from August 31, 2022 through December 22, 2022. Some center speaker grill covers in the subject vehicles may not fit properly on the crash pad. Follow the procedure outlined in this publication to inspect, and if needed, replace the crash pad center speaker grill cover. Before conducting the procedure, verify that the vehicle is included in the list of affected VINs.



NOTICE

A Service Action is a repair program without customer notification that is performed during the warranty period. Any dealer requesting to perform this repair outside the warranty period will require DPSM approval.

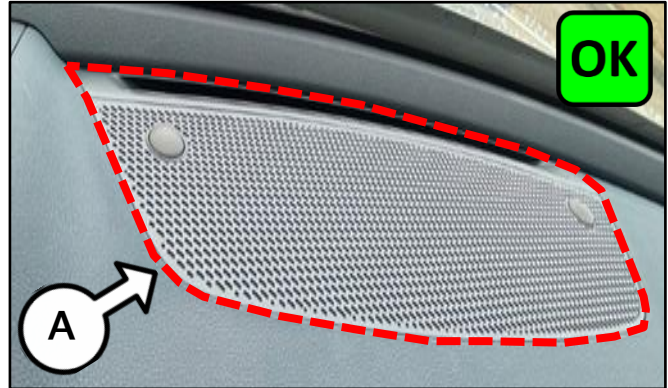
Repair status for a VIN is provided on WebDCS (Service → Warranty Coverage → Warranty Coverage Inquiry → Campaign Information). Not completed Recall / Service Action reports are available on WebDCS (Consumer Affairs → Not Completed Recall → Recall VIN → Select Report), which includes a list of affected vehicles.

This issue number is SA528.

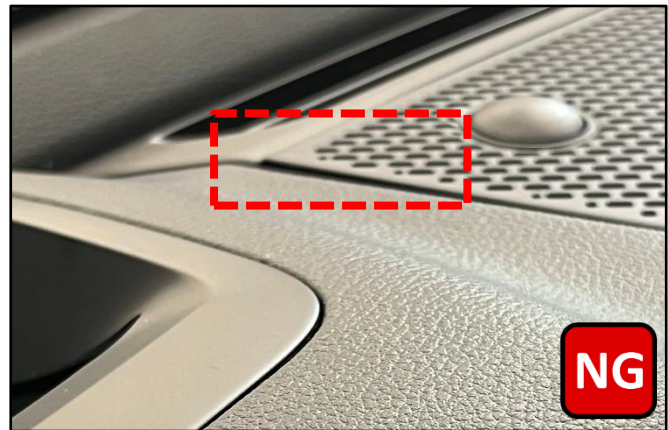
Inspection Procedure:

1. Inspect the crash pad center speaker grill cover (A) is properly seated.

- Speaker grill cover is properly seated (OK). No further action required.



- Speaker grill cover LH corner is sticking up (NG). Proceed to 'Replacement Procedure' on page 3.



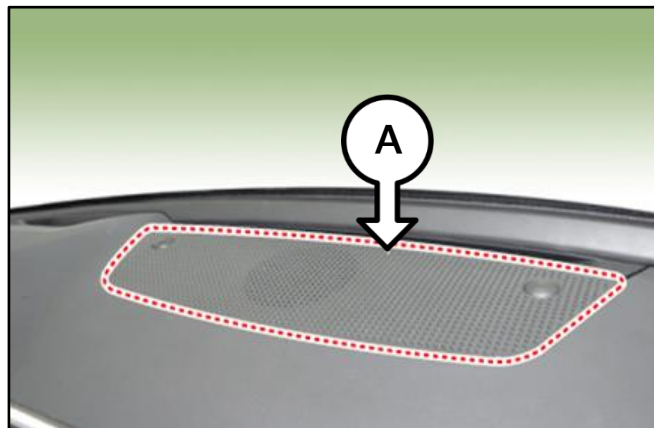
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Replacement Procedure:

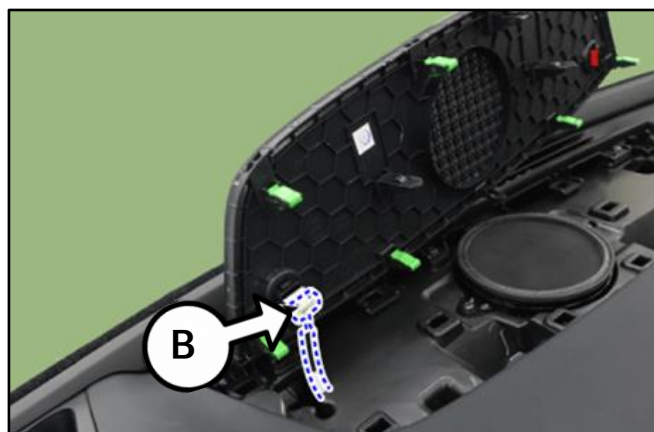
1. Disconnect the negative (-) battery terminal.
2. Remove crash pad center speaker grill cover (A).

NOTICE

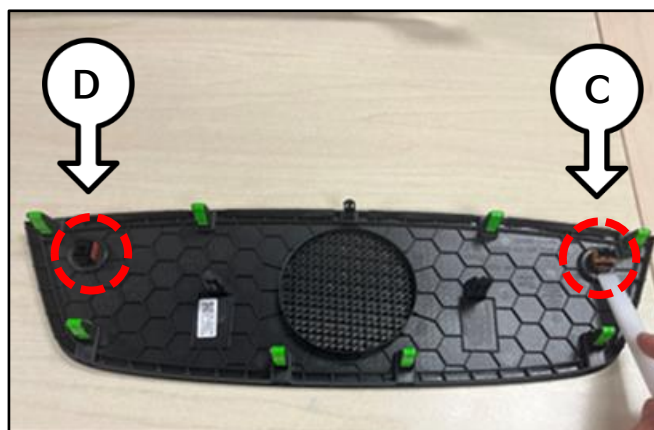
Use a non-marring trim removal tool (such as Snap-on® Part Number PBN5 or equivalent) to avoid damaging trim pieces.



3. Disconnect the auto light sensor connector (B).



4. Remove auto light sensor (C) and blanking cover (D) from the speaker cover grill.



5. Install all parts in reverse order of removal.
6. Confirm proper vehicle operation.

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AFFECTED VEHICLE RANGE:

Model	Production Date Range
Telluride (ON)	August 31, 2022 to December 22, 2022

REQUIRED PART:

Part Name	Part Number	Figure	Qty.
Crash Pad Center Speaker Grill Cover	84715 S9100WKQK		1
	84715 S9000WKQK		
	84715 S9100NUPQK		
	84715 S9000NUPQK		

WARRANTY INFORMATION:

N Code: N99 C Code: C99

Claim Type	Causal P/N	Qty.	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
V	84715 S9100WK	0	(SA528) Inspection (OK)	230A02IO	0.2 M/H	N/A	0
			(SA528) Inspection (NG) + Replacement	230A02RO	0.3 M/H	84715 S9100WKQK	1
		84715 S9000WKQK					
		84715 S9100NUPQK					
84715 S9000NUPQK							

NOTICE

VIN inquiry data for this repair is provided for tracking purposes only. Kia retailers should reference SA528 when accessing the WebDCS system.