

The new Ride Command software includes a new feature and many great usability improvements. The software comes standard on all model year 2023 Chief, Super Chief and FTR models with the 4" digital round display. It will be sent out as an over-the-air update on connected bikes (on 3/6/23) and can also be downloaded from the Ride Command website on any model year 2022 Chief or Super Chief with 4" digital round display.

New Feature:

- **Ride Command account integration enabling features like:**
 - **Account Sync (Ride Command+ Required):** Automatically transfer planned/tracked rides from Indian Motorcycle app/web to bike (no need to use USB or manually sync)
 - **Vehicle Locator (Ride Command+ Required):** The vehicle locator feature provides riders with an added sense of security by being able to see the location of your bike the last time it was turned on right from the Indian Ride Command app or website.
 - **Vehicle Health (Ride Command+ Required):** Allows rider to view key vehicle health information from the Ride Command app or website like odometer, fuel level, fuel range and tire pressure.
- **Oil Life Reminder:** Oil change reminder pop-up when bikes is started with reminders at 300, 200 and 100 miles prior to service. When bike is past service date thew pop-up will appear every time the bike is started. This setting can be turned off in settings.

Improvements:

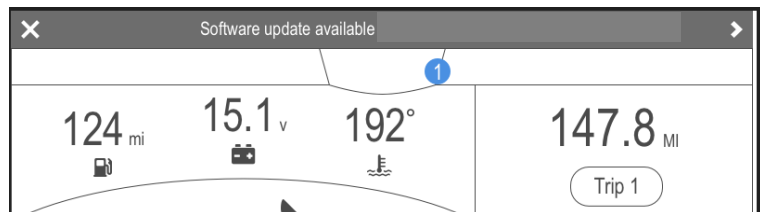
- **Electronically Adjustable Rear Suspension Setting Update (Equipped models only):** Passenger setting now saves through key cycle.
- **Bluetooth Improvements:** Improvement in the Bluetooth pairing success rate and connection (less drop-outs).
- **General Usability Improvements:** Rider can set the display day/night mode from the drop-down settings screen.

FREQUENTLY ASKED QUESTIONS

Q: How does a customer download the new software?

If the bike is connected:

1. Touch the banner at the top of your display stating "Software Update Available"



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- This will direct to the settings page where you need to select "install" (the bike needs to be in an on/engine off state for install to initiate). Install should take less than 5 minutes.

← Update Software

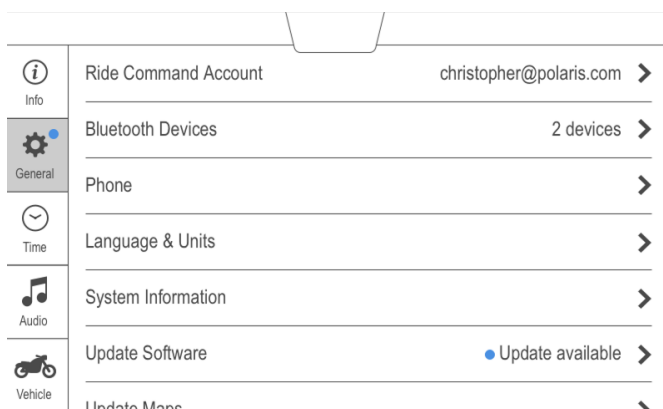
current version 1.04 ⓘ

Your vehicle can now track a ride or view any of your existing rides to see your path in... [More details](#)

Install

- Display will restart and software will be updated.

If you do not see the banner you can check for updates by visiting the settings menu.

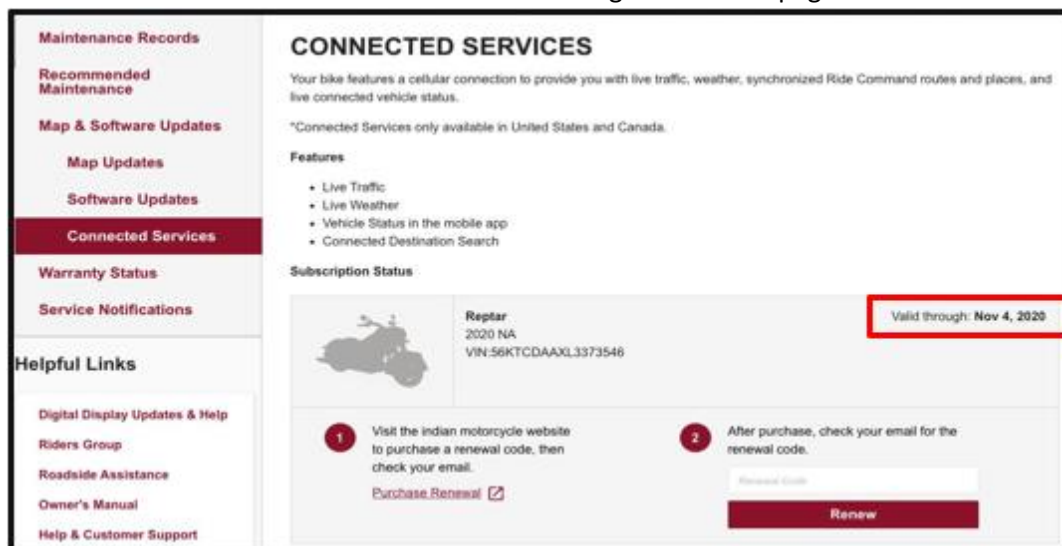


If the bike is not connected:

- Download the file at the following link: <https://ridecommand.indianmotorcycle.com/en-us/app/display/PII-4-IND/region/world/subregion/world/download/software/>
- The downloaded file does not run or need to be opened on the computer, it only needs to be copied to a USB drive.
- Save the update file to a 1gb or larger removable USB drive. FAT32 or exFAT format is supported. The download will not succeed if the drive is not properly formatted or is not large enough for the software package.
- Plug in the USB drive into your vehicle's USB port and turn on the touchscreen.
- Press the App Tray button at the bottom of the screen.
- Press "Settings"
- Press "General" from the tabs on the top of the screen.
- Scroll down to "Update Software".
- Select the file you want to install. "Newest" will be automatically displayed next to the newest version detected on the USB drive.
- Confirm installation process by tapping on "Install" button.

Q: How do you tell if the bike is connected?

Click on “Connected Services” in the “Garage” on the RC page.



Q: How does a customer get their bike connected?

If the bike was previously connected: Purchase “Ride Command+ Renewal” from the Indian Motorcycle website (<https://www.indianmotorcycle.com/en-us/shop/accessories/audio/2830610/?pfm=Search>).

If the bike was not previously connected: Purchase “Ride Command Navigation and Apple CarPlay Upgrade” from the Indian Motorcycle website. (<https://www.indianmotorcycle.com/en-us/shop/accessories/indian-challenger-accessories/2884468/?pfm=Search>)