

 <b>HYUNDAI</b> <b>Technical Service Bulletin</b>	<b>GROUP</b> <b>CAMPAIGN</b>	<b>NUMBER</b> <b>23-01-013H</b>
	<b>DATE</b> <b>MARCH, 2023</b>	<b>MODEL(S)</b> <b>TUCSON (NX4a),  SANTA CRUZ (NXT)</b>
<b>SUBJECT: SUNROOF INITIALIZATION GUIDE (SERVICE CAMPAIGN T9H)</b>		

**★ IMPORTANT**

Dealers must perform this service campaign on all affected vehicles prior to customer retail delivery and whenever an affected vehicle is in the shop for any maintenance or repair.

Access the "Vehicle Information" screen via WEBDCS to identify open campaigns.

**Description:** Some 23MY Tucson and Santa Cruz vehicles' sunroofs were not programmed at the factory. This causes the sunroof to become inoperable. This bulletin provides information to program sunroof operation.



**Applicable Vehicles:**

- Certain 2023MY Tucson (NX4a) produced from 09/07/2022 - 09/19/2022 (VIN starts with 5NM)
- Certain 2023MY Santa Cruz (NXT) equipped with 2.5L and 2.5T engines produced from 09/07/2022 - 09/19/2022

**Warranty Information:**

Model	Op. Code	Operation	Op. Time	Causal Part #	Nature Code	Cause Code
5NM Tucson (NX4a) Santa Cruz (NXT)	20DA20R0	Sunroof Roof Programming Only	0.2M/H	81600-CW001MMH (NX4a) 81600-CW001NNB (NXT)	I11	ZZ7

**NOTE 1:** Submit Claim on Campaign Claim Entry Screen.

**NOTE 2:** If a part that is not covered by this campaign is found in need of replacement while performing this service campaign, and the affected part is still under warranty, submit a separate claim using the same repair order. If the affected part is out of warranty, submit a Prior Approval request for goodwill consideration prior to performing the work.

**NOTE 3:** Op time includes taking a STUI video and uploading. The STUI video must include the display of the VIN and shows that the sunroof is operational. **If not included, the claim will be subject to debit.**

**Service Procedure:**

**Sunroof Programming:**

1. Turn the ignition key to the ON position and then close the sunroof completely.
2. Release the sunroof control lever.
3. Press and hold the CLOSE button for more than 10 seconds until the sunroof is closed and it has moved slightly.
4. Release the sunroof control lever.
5. Press and hold the CLOSE button once again within 3 seconds until the sunroof does as follows: Tilt down → Slide Open → Slide Close. Then, release the lever.
6. Reset procedure of sunroof system is finished.

***i* Information**

Restart from the beginning if sunroof doesn't work after programming.

**STUI**



**This TSB includes a STUI video as a requirement. Please ensure to take a video of the VIN on the VIN plate/doorjamb & show that the sunroof is operational. All claims submitted that do not have a video covering the above items are subject to debit.**