

TRUCKS DEALER BULLETIN

To: Dealer Principals
General Managers
Sales Managers and Sales Professionals
Rental and Leasing Professionals

Bulletin: SBN23-015

Date: March 7, 2023

Region: ☒ U.S.
☒ CAN

From: Jeannie Starr – Vice President, Commercial Operations

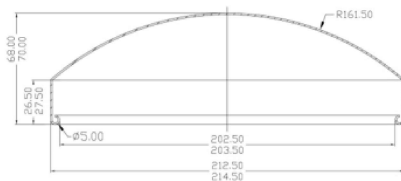
Subject: Rear Axle Cover Mounting Issue

Volvo Trucks has discovered a quality issue in production with the mounting of the baby moon and hubodometer style rear hub caps (**sales code OXXA1X**) on trucks built on or after January 30, 2023.

Only hub caps in sales code OXXA1X are impacted. No other sales codes in the OXX family, including nut caps, are affected.

To mitigate the impact of this quality issue, we have continued to build trucks without the hub caps and will ship the trucks to dealers in accordance with the ship short process. Affected trucks will automatically be included in a corrective campaign as soon as a solution is available.

Rear Hub Cap for 8 1/4" Diameter Axles

Height	Side Wall	Inside Diameter	Style	Fit and Stud Size
2 3/4"	1 1/6"	8"	Baby Moon	8 of 5/8"
   Baby Moon Style				

Rear Hub Cap for 8 1/4" Diameter Axle if Hubodometer (PSX) is specified.

Height	Side Wall	Inside Diameter	Style	Fit and Stud Size
2 1/8"	1 1/6"	8"	Hubodometer	8 of 5/8"
   Hubodometer Style				

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Campaign Implementation

Trucks built on or after January 30, 2023, will automatically be included in the campaign once it is released. As a result, there is no need to file a misbuild claim.

We will provide more detailed information on the resolution of the quality issue as well as the status of the campaign as soon as it's available.

Please communicate proactively and prepare your customers so they are aware of the delivery status of their trucks.

Contact information

Please contact your District Sales Manager or the Dealer Sales Support Center with any questions.

Dealer Sales Support Center

(336) 393-3200