



Battery Electric Vehicle (BEV) - Charging Issues Worksheet For eService



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For any Battery Electric Vehicle experiencing charging issues, a copy of the worksheet below should be completed and submitted with the eService case.

	Charging Information Worksheet.pdf
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Tags

- volvo
- mack
- bev
- charging issues
- charging worksheet

Categories *

Make and Model > Mack > LR Electric

Make and Model > Volvo > VNR Electric

Vehicle System > Battery Electric Systems > Charging And Energy Regeneration



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BEV Charging Information

eService Case: _____

Vehicle Serial: _____

Dealer Charger Information

Brand of Charger at Dealer <i>(ex. Heliox)</i>	
Charger KW Rating <i>(ex. 50 KW)</i>	
Is the Charger Freestanding or Networked?	Freestanding Networked
If Networked, which Control Company? <i>(ex. ChargePoint)</i>	
Access Control Only or Control and Billing?	Access Control Control and Billing
Does this vehicle charge at the Dealer?	Yes No

Customer Charger Information

Brand of Charger at Dealer <i>(ex. Heliox)</i>	
Charger KW Rating <i>(ex. 50 KW)</i>	
Is the Charger Freestanding or Networked?	Freestanding Networked
If Networked, which Control Company? <i>(ex. ChargePoint)</i>	
Is the Charger Public or Private Access?	Public Private
Access Control Only or Control and Billing?	Access Control Control and Billing
Do any other Volvo/Mack Vehicles charge on this charger?	Yes No
Do Vehicles from Another OEM charge on this charger?	Yes No