



**IMPORTANT SERVICE
INFORMATION FOR:**

- ✓ SERVICE MANAGER
- ✓ SERVICE ADVISOR
- ✓ PARTS DEPARTMENT
- ✓ WARRANTY PERSONNEL

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ENGINE

NEW REQUIREMENTS FOR F-SERIES RADIATOR LEAK CLAIMS

AFFECTED VEHICLES

- 2022MY - current Isuzu F-Series

INFORMATION

This bulletin describes certain additional requirements when submitting a warranty claim for radiator leaks (Labor Operation Codes J3080, J3100, and J1840) on 2022MY - current Isuzu F-Series vehicles.

REQUIRED INFORMATION

All radiator leak warranty claim submissions **must** include digital photographs of the following items:

- Manufacturer Label (Figure 1 shows the location of the label, Figure 2 shows an example photograph of the label with the lot number clear and legible)
- Leak Location (Figure 3 is a radiator removed from a vehicle, Figure 4 is an example of the type of leak picture desired)

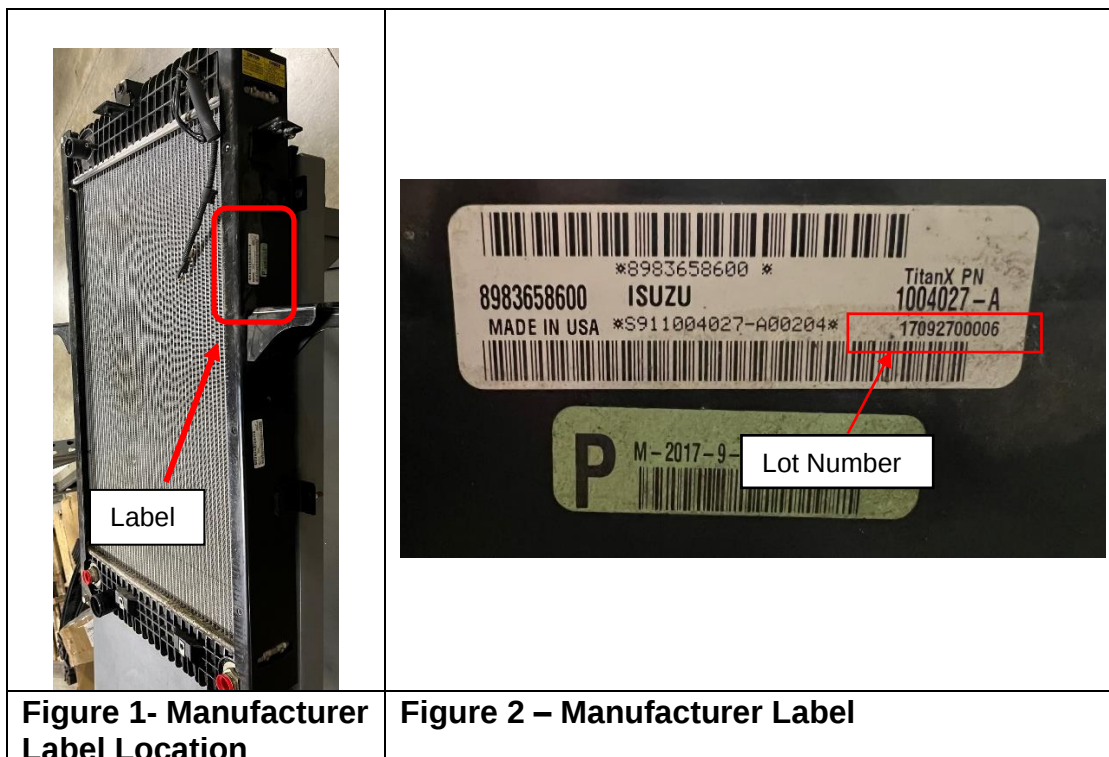




Figure 3 – Example Leak Location

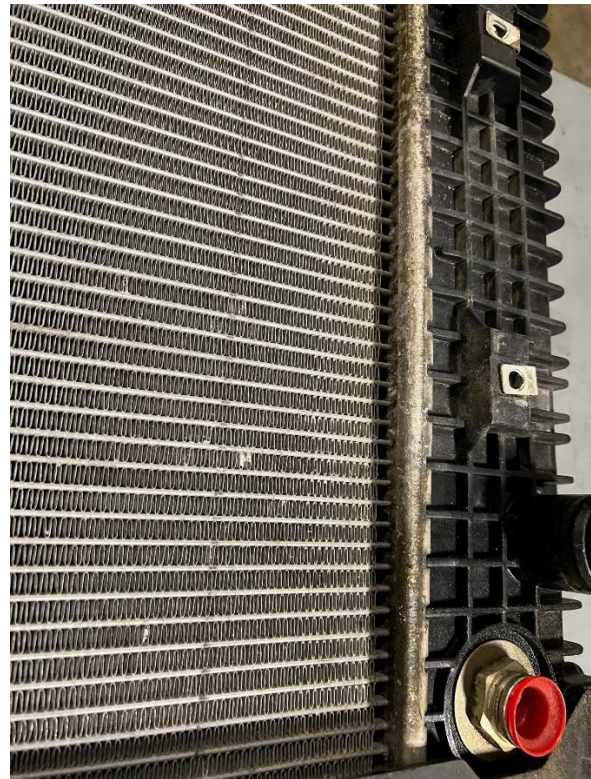


Figure 4 – Example Leak Picture

NOTE: All photographs should be clear and legible, in color, and in jpg format.

CLAIM SUBMISSION

Dealers may submit an additional 0.3 Hours of labor for the time necessary to take these photographs and attach them to the claim.