



Service Bulletin

Bulletin No.: 23-NA-040

Date: March, 2023

TECHNICAL

Subject: Engine Stalling when Placing Transmission in Gear and/or Loud Rattle Noise Coming from Engine Compartment with Engine Running

This bulletin replaces PIP5842. Please discard PIP5842.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Cruze	2019	2019	—	—	—	VT40 CVT Automatic (RPO MRG)
Chevrolet	Malibu	2019	2022				

Involved Region or Country	North America
Condition	Some customers may comment that the engine will stall when placing the transmission in gear and/or a loud rattling noise coming from the engine compartment.
Cause	This condition may be caused by broken stator dampener springs located inside the torque converter.
Correction	Verify, when placing the transmission in gear, the engine is stalling and/or there is a loud rattling noise coming from the engine compartment. ⇒ If either of these concerns are found, replace the torque converter and re-evaluate the concern.

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Service Procedure

Refer to *Torque Converter Removal* and *Torque Converter Installation* in SI.

Parts Information

Causal Part	Description	Part Number	Qty
X	CONVERTER, TRQ	24299158	1
N/A	FLUID, TRANS	Refer to EPC	As Required

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
8464810	Torque Converter Replacement	Use Published Labor Operation Time

Version	1
Modified	Released March 09, 2023

