IMPORTANT UPDATE:
Second Seltos Key Fob (CS2201)
(Insert VIN)

March 21, 2023

Dear Kia Seltos Owner:

Congratulations on the purchase of your 2023MY Kia Seltos!   Seltos was built for those who pave their own path allowing you to take on new roads with the rugged capabilities of the Seltos to keep you confident and comfortable in all climates.

We'd like to take this opportunity to thank you for your purchase, as well as your patience.   As you know, due to supplier shortages, your Seltos vehicle was shipped with only one Smart Key fob and two mechanical keys and we apologize for any resulting inconvenience to you.

We're writing today to make you aware that your second Smart Key fob is now available for your vehicle!

What Should You Do?

Please contact your authorized Kia dealer at your convenience to schedule an appointment to have the second Smart Key fob for your vehicle programmed and delivered to you.   Please note:

- The Smart key fob will need to be ordered by your Kia dealer in advance; and
- The time required to perform the programming can vary depending on the dealer's work schedule, so a service appointment is an important way of minimizing your inconvenience.

To find your nearest dealer, visit www.kia.com and click the "Find Dealer" button in the upper right corner ("Dealers" on a mobile device).   You can also use the QR code below with your mobile device to access this information (see the bottom of this letter for more information about QR code use):

If you require additional assistance, please feel free to reach out to the Kia Customer Care Team online at kia.com (Owners>Contact Us) or via phone at 800.333.4Kia (4542).

Sincerely,

Customer Care Department

QR Code Use:
- A QR Code is a square, 2-dimensional barcode that can be read by mobile devices loaded with an appropriate barcode or **QR Code Reader App**. The app reads the barcode image and then launches/uploads the specific information the code contains, such as URLs, text, photos, videos.
- With a mobile device, **download a QR Code Reader App.** With many devices, you can do this through an app store or marketplace.
- **Open the QR Code Reader App on your mobile device. The app will utilize your device's camera.** Center the code in the camera viewing area. With some apps, the URL or other information will automatically load when the code is recognized. For others, you may have to snap or take a picture of the QR code. Refer to the **QR Reader Code App instructions.**

CS2201