



Hydraulic Ball Valve Cover

Units Affected: Certain HD35A pressure diggers built from September 2014 to present. Verify your unit is affected by reviewing the attached list or accessing Altec Connect.

Background: Altec has learned that the hydraulic ball valve on the hydraulic reservoir return line may not get returned to the open position after being turned to the closed position for maintenance. If the unit is started while the ball valve is in the closed position, the ball valve may over pressurize and separate, emptying the hydraulic system.

Customer Action: Order and install the Hydraulic Ball Valve Cover Kit, part number 991594670, or schedule the installation of this kit by Altec. The kit must be installed by the next preventative maintenance interval, or within 90 days of receipt of this notice, whichever comes first. Each Hydraulic Ball Valve Cover kit contains placards to update one set of unit manuals. If the unit has multiple manuals, order additional copies of placard 991497307. Each manual set requires two placards.

Subsequent damage from failure to perform the required action(s) in the time period allowed will not be covered by warranty.

Requirements: Every affected unit requires the installation of the proper kit for completion. This work is estimated to take two hours and one person to complete.

Completion and Warranty: The repair is covered under the Altec Warranty Policy and can be performed by Altec, the customer, or the customer’s warranty provider. Altec will perform the work for free at an Altec facility. If the customer or the customer’s warranty provider performs the work, a warranty claim must be submitted to be reimbursed for the cost of the parts and/or labor. Altec will allow up to \$180.00 for the labor to perform the repair. Customers are responsible for the travel costs of an Altec Mobile Service technician if the technician performs the repair at the owner’s location.

Altec Contact Info:

Altec Connect: connect.altec.com/login



Phone: 1-877-GO ALTEC (1-877-462-5832) | Options: 1 - Parts; 2 - Shop Service; 3 - Mobile Service; 4 - Technical Support; 5 - Global Rental Service Request; 6 - Chassis Repair

Altec Use Only	
Inspection labor	0.0 hr
Repair labor	2.5 hr (Service), 2.0 hr (other)
Account #	010.1090.43151.000.9274.000
Travel	Not included
NHTSA code	90
Prime fail P/N	N/A
Doc ref	074900852

Altec Use Only			
Description	Part No.	Qty	Warranty
Hydraulic Ball Valve Cover Kit	991594670	1	Yes
Hydraulic System Damage Placard	991497307	2-4	Yes