

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Anthony Washington, Department Manager, Regulations and Certifications
Re: Initial Recall Campaign Notification Model - Sprinter Model Years 2019-2020 Modify Interior Blower Motor Fuse Layout	DATE: February, 2023



Mercedes-Benz

IMPORTANT RECALL CAMPAIGN INFORMATION

Please see the attached documents related to the campaign listed above.



Campaign No. :	Campaign Desc. :	Modify Interior Blower Motor Fuse Layout
2023020004	PDGSIGEBL	
<p>This is to notify you of an Initial Recall Campaign to modify the interior blower motor fuse layout on approximately 49,179 MY 2019-2020 Mercedes-Benz Sprinter vans. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. All affected VINs will be flagged as "PENDING" in VMI and cannot be sold.</p>		
Background		
Issue	Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Sprinter (907 platform) vehicles, the fuse layout of the interior blower motor might not meet the requirements for prolonged operation at the highest blower setting. Ambient and assembly space temperatures as well as prolonged usage, could cause the wiring harness to overheat. Consequently, a risk of fire during operation and a risk of injury cannot be ruled out.	
What We're Doing	As a precautionary measure, an authorized Mercedes-Benz dealer will replace the fuse and its supply line, as well as relocate the fuse for the interior blower within the fuse box. In the interim, to prevent the possibility of a thermal event, the front blower should only be operated in manual (not automatic) mode whenever the engine is on. Do not use the maximum blower or lowest/highest temperature settings.	
Parts	The remedy is not available at this time. An additional notification will be sent once the remedy is available.	
Vehicles Affected		
Vehicle Model Year(s)	2019-2020	
Vehicle Model	Sprinter	
Vehicle Populations		
Population	49,179	
Dealer Inventory	0	
<p>Given this notice, it is a violation of Federal law for a dealer to sell or lease any new vehicles in dealer inventory covered by this recall notification until the vehicle has been repaired.</p> <p>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.</p> <p>Additionally, given this notice, it is a violation of Federal Law for rental companies to rent new vehicles covered by this notification until the vehicle has been repaired.</p>		
Next Steps/Notes		
Customer Notification Timeline	An owner notification letter will be mailed in End of March, 2023.	
AOMS/SOMS	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.	
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.	

