

Technical Journal

TITLE:

Towbar TRM not responding

REF NO: TJ 36513.1.0	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7510 Volvo Car USA		ISSUE DATE: 2023-02-07	STATUS DATE: 2023-02-13
FUNC GROUP: 8920	FUNC DESC: Recovery and towing unit	Page 1 of 2	

“Right first time in Time”

DESCRIPTION:

If vehicle is showing symptom of towbar/trailer module (TRM) with no function, no VIDA communication and/or DIM message “Trailer system service required” is displayed, follow the instructions under “Service”.

Note! TJ only applicable for vehicles with TRM part number 32386674. This TRM was introduced 22w42 to aftermarket.

CSC Customer Symptom Codes

Code	Description
ZV	Towing device/Does not work

DTC Diagnostic Trouble Codes

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
224							2019-9999		-	201835-209952
225							2019-9999		-	201817-209952
227							2019-9999		-	201846-209952
234							2017-2017		-	201617-209952
235							2017-9999		-	201624-209952
236							2017-9999		-	201646-209952
238							2017-9999		-	201646-209952

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Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
246							2018-9999		-	201717-209952
256							2016-9999		-	201505-209952
536							2019-9999		-	201746-209952
539							2022-9999		-	202140-209952

SERVICE:

Analysis ongoing.

Perform a 12V battery reset of the vehicle for 20 minutes. If the problem disappears, do not replace any parts.

Warranty claim info:

To get warranty claim accepted for a job described in this TJ, please use the attached VST OP number.

Note that the TJ number must be stated in repair order text.

VST Operation Number

VST Operation Number	Description
99921-2	General Reimbursement acc. To TJ

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 8920.