

TECHNICAL SERVICE BULLETIN



DEPARTMENT OF COMPLIANCE
VEHICLE SAFETY AND RECALL MANAGEMENT
BUILDING 11
423 N MAIN ST
MIDDLEBURY, INDIANA 46540-9218

Technical Service Bulletin: 203-1611

- o Integrity
- o Safety
- o Quality
- o Customer Service

<<OWNER NAME/DEALERNAME>>
<<ADDRESS>>
<<CITY>>, <<ST>> <<ZIP-XXX>>

March 2023

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer:

Forest River is alerting you to an issue involving certain 2023 Catalina - BCAT184BHS travel trailer recreational vehicles. Please see the information below which describes the issue and provides you with details on the steps you should take to have your vehicle repaired. Please note – this Technical Service Bulletin expires after one year from the month on this letter.

WHAT IS THE ISSUE?

Certain vehicles may be missing sealant in the slide-room columns.

OWNERS: WHAT SHOULD YOU DO?

Please contact your dealer without delay and request a service appointment to schedule the free repair. The vehicle Owner is responsible for making arrangements to have the work completed. Please state you have been notified by Forest River of the issue and provide the TSB number (located at the top of this page) to the dealership. It is also helpful to give the dealership a copy of this letter when you take your vehicle in for the repair.

You may visit www.forestriverinc.com to search for dealer locations.

HOW LONG WILL THE REMEDY PROCESS TAKE?

The estimated time of repair is .25 hours. However, the dealership may need to keep your vehicle or schedule an appointment with you for a later date to fit into their regular service schedule.

DEALERS: WHAT SHOULD YOU DO?

Dealer Service Procedures are locate on Dealer Connect

MAY FOREST RIVER ASSIST YOU FURTHER?

CONTACT	PHONE
CATALINA CUSTOMER SERVICE	(574) 825-4995

Repair Codes:

Pictures are required for the remedy and/or inspection after installation.

Pictures of the remedy are a condition of payment in which must be provided with a claim against the repair code(s).

TSB NUMBER	REPAIR CODE	DESCRIPTION	TIME
203-1611	SB-426-19-00-004310	SEAL INSIDE SLIDE COLUMN	.25 HRS.

WHAT IF YOU HAVE PREVIOUSLY PAID FOR REPAIRS TO YOUR VEHICLE FOR THIS PARTICULAR CONDITION?


If you have already paid for a repair that is within the scope of this service bulletin, you may be eligible for a refund of previously paid repairs. Refunds will only be provided within the scope of this Technical Service Bulletin.

Please send the service invoice to the following address:

Catalina
Forest River, Inc.
Attn: WARRANTY MANAGER
423 N Main St.
Middlebury, IN 46540

Sincerely,
Forest River, Inc.

TECHNICAL SERVICE BULLETIN 203-1611 REMEDY INSTRUCTIONS


	Make(s): CATALINA Model(s): BCAT184BHS Model Year(s): 2023	Repair Code: SB-426-19-00-004310 Allotted Time: .25 HRS. Inspection Code: N/A Allotted Time: N/A
	Concern: Certain vehicles may be missing sealant in the slide-room columns.	Photo(s) Required: YES, PRE & POST Prior Authorization Required: YES Part(s) Number: N/A Part(s) Return: N/A

Disconnect the vehicles' battery Positive and Negative, disconnect any House battery(s) Positive and Negative, if equipped with a generator ensure it is off and lastly, ensure the vehicle is disconnected from shore power. Block any tires/wheels to prevent the vehicle from rolling. Failure to do so may result in electrocution, fire or other personal injury, property damage and/or death.

List of tools and materials required for making repair:

- Screw gun
- Clear Seal
- 794 bulb seal from Boyd Industries - 8 feet per box
- Black Seal
- ¾" putty - 6 feet per box
- D10 staple and gun

Steps for Repair – Inside Unit:

1. Run slide out in halfway. Remove left side fascia and black board.	
2. Remove both Jam clamps on both sides of box.	
3. Apply seal to the top inside of mech near the motor. Both sides (see pictures).	

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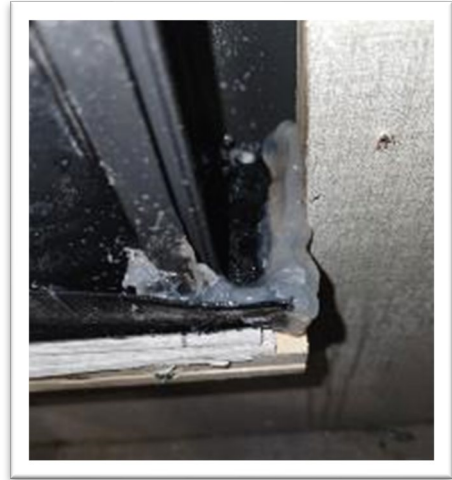
Make(s): CATALINA
Model(s): BCAT184BHS
Model Year(s): 2023

Concern:
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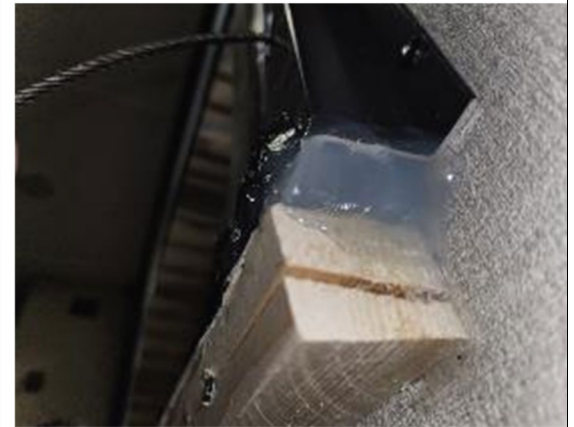
Repair Code: SB-426-19-00-004310
Allotted Time: .25 HRS.
Inspection Code: N/A
Allotted Time: N/A

Photo(s) Required: YES, PRE & POST
Prior Authorization Required: YES
Part(s) Number: N/A
Part(s) Return: N/A


4. Apply seal to the bottom of the mech between the mech and sidewall to create an "L" shape (see pictures). It is important not to get this on the front of the mech facing the outside. This is so water can drain out.



5. Reapply the Jam clamps on both sides. Fill the bottom up with seal to seal off the mech from inside (see pictures).

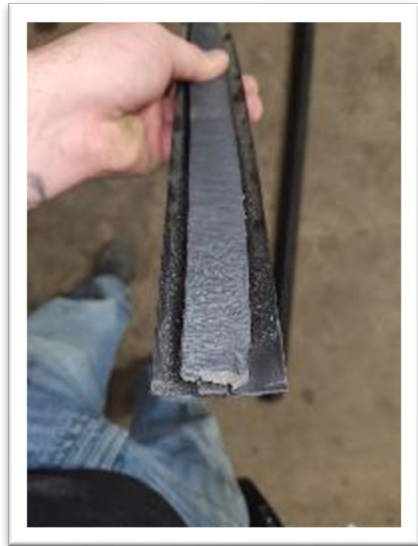


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Steps for Repair – Outside Unit:

1. Remove top and bottom rails on side of slide out. Add 3/4" putty to those rails where screws are to be placed.



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2. Reapply those rails to the slide out box. (You may need to trim rails to sit firmly to the box).



3. Add clear seal to the rails that were just put on. Do this on top and bottom of rails.

4. Remove top bulb seal from unit.

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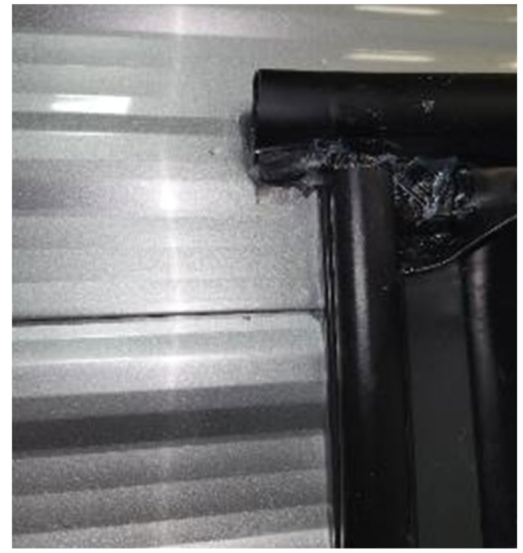
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5. Replace top bulb seal with 794 from Boyd Industries. Extend the bulb seal 1" passed the slide out opening. (see pictures)



6. Reseal the bulb seal with clear seal.




7. Add seal where the t-mold and floor of slide meet. Do this the full length of the box.

8. Check top of mech on both sides where the mechs meet the top sweep/bulb seal. Apply black seal if voids are present.

9. Secure the bottom of the ski with 4 D10 staples on the edge to the floor. Apply seal the depth of the box on the

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edge of the ski on both sides. Be sure to cover the D10 staples.		
10. Readjust the slide out. It is important to do this to ensure a good seal on the outside.		