



SIB 51 02 23

2023-02-10

## BUZZING SOUND HEARD FROM THE FRONT DOOR PANEL TRIM

 THIS REPAIR IS MOBILE FRIENDLY
**MODEL**

E-Series	Model Description	Production Date
G70	7 Series Sedan	SOP (Start of Production) – January 17, 2023

**SITUATION**

While driving on rough roads, a buzzing sound is heard coming from the front driver's and/or passenger's side door panel trims.

This noise occurs in the area of the door switch cluster operating unit.

**Note: Please see the attached video V51 01 23.**

**CAUSE**

Driving on rough roads cause the door panel trim to vibrate creating the buzzing sound.

**CORRECTION**

Apply a foam strip on the back of the door panel trim.

**PROCEDURE**

Verify that a buzzing sound is heard from the front door panel trim area. If yes, proceed to step 1. It may help to press firmly against various places on the door panel while the buzzing is heard, to listen if it goes away

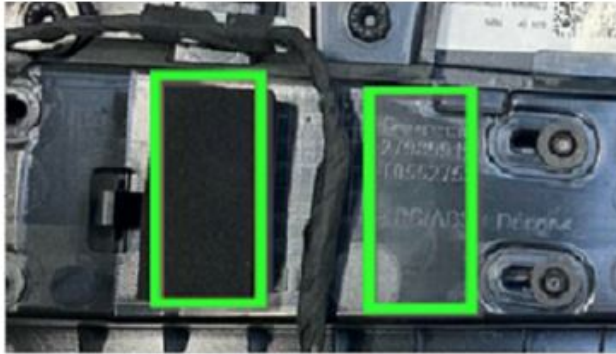
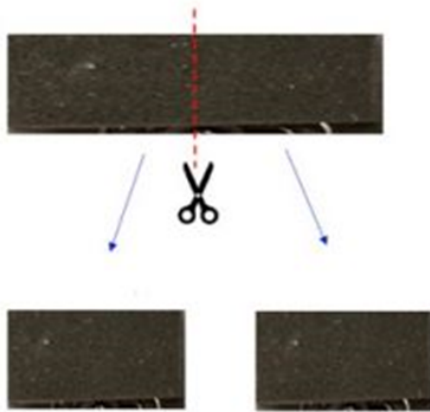
1. Remove the door panel following the repair instructions listed in ISTA/AIR (51 41 000).

2. Verify whether the foam strips were applied as shown in the photo.



- **If the foam strips were already applied, this bulletin does not apply. Continue with diagnosis.**
- **If NO foam strips have been applied, continue to step 3.**

3. Cut the foam strip in half as shown in the photo.



4. Place two foam strips on the back of the trim as shown in the photo.

5. Install the door panel back on the vehicle and verify repair.

**PARTS INFORMATION**

Obtain and confirm the part numbers for your specific vehicle by entering the chassis number in either ETK or AIR which considers specific equipment and/or options.

Part Number	Description	Quantity
16 13 6755903	Absorbing Piece	Up to 2

**CLAIM INFORMATION**

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

<b>Defect Code:</b>	<b>6131113900</b>	<b>Switch (cluster) power window / door switch cluster Unpleasant noises</b>
<b>Or:</b>		
<b>Defect Code:</b>	<b>6137533700</b>	<b>Automatic door switch Loose (Optional equipment 03CD Automatic doors)</b>

**Diagnosis**

Labor Operation	Description	Labor Allowance
51 00 001*	Localizing body complaint(s) (Work time)	WT
Or		
00 58 500*	Diagnosis Worktime Flat Rate	2 FRU

And, together with the repair performed below:

**Repairing one side**

51 41 000	Removing and installing <b>left or right</b> front door trim (Main work)	Refer to AIR
Or:		
51 41 503	Removing and installing <b>left or right</b> front door trim (Plus work)	Refer to AIR
And:		
51 99 000	Work time to apply foam strip on the back of the door panel trim ( <b>One-side</b> )	1 FRU

If you are using a Main labor code for another repair, use the Plus code labor operation 51 41 503 instead of 51 41 000.

Or:

### Repairing both sides

Labor Operation	Description	Labor Allowance
51 41 002	Removing and installing <b>both</b> front door trim panels (Main work)	Refer to AIR
Or:		
51 41 505	Removing and installing <b>both</b> front door trim panels (Plus work)	Refer to AIR
And:		
51 99 000	Work time to apply foam strip on the back of the door panel trims ( <b>Both-sides</b> )	2 FRU

If you are using a Main labor code for another repair, use the Plus code labor operation 51 41 505 instead of 51 41 002.

Work time labor operation codes 51 00 001 and 00 58 500 are not considered Main labor operations.

\*Based on which one applies to your center, please refer to **SI B01 01 20** or **B01 07 20** for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work time (WT), job/repair work time (WT), and the vehicle repairs your center performed, unless otherwise required by State law.

## FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

### Supporting Materials

#### Videos

[51 01 23](#)

