

GLOBAL SAFETY FIELD INVESTIGATIONS  
DCS6495  
URGENT - DISTRIBUTE IMMEDIATELY

Date: March 16, 2023

Subject: Stop Delivery Order for Upcoming Service Update Bulletin N222392670

Models: 2023 Chevrolet Silverado 1500  
2023 Chevrolet Tahoe  
2023 GMC Sierra 1500  
Equipped with 10-Speed Automatic Transmission (RPO MHT, MHU, MQB or MQC)

To: Select General Motors Dealers

**STOP DELIVERY ORDER**

Effective immediately, stop the delivery of certain 2023 model year Chevrolet Silverado 1500 and Tahoe, and GMC Sierra 1500 vehicles in new vehicle inventory or in transit to the dealership. The GM field action number is N222392670.

The subject vehicles cannot be delivered or sold until further notice.

Until further instructions are received, new vehicles subject to this stop delivery order must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration purposes or any other dealer use.

The Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system has been updated for this upcoming field action. This action has been taken to assist dealers with determining which vehicles are involved so they can properly respond to customer inquiries.

A list of involved vehicles that have been identified as being in dealer new vehicle inventory or in transit is attached to this message. It is sorted by dealer Business Associate Code (BAC) for easy reference. Your dealership's BAC will not be listed if none of the involved vehicles are currently in your new vehicle inventory.

Until the field action is released, the Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system will display "Stop Delivery" under Type and "Incomplete – Remedy Not Available" under Status. This means the required repair is not yet available and dealers should not attempt to perform any repairs.

END OF MESSAGE  
GLOBAL SAFETY FIELD INVESTIGATIONS