

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS6485
URGENT - DISTRIBUTE IMMEDIATELY

Date: March 14, 2023

Subject: UPDATE: N212354520 and N212354522 - Customer Satisfaction Program
Heated Vented Seats Retrofit
All Buick Envision VINs Released

We are pleased to announce that all 2022-2023 model year Buick Envision VINs have been moved to an Open status in IVH in both N212354520 and N212354522.

All VINs included in the 6 heated seat retrofit bulletins are released and are eligible for repair.

Due to limited parts availability, dealers should not order parts included in these field actions for use as shelf stock. Parts should only be ordered when the dealer has confirmed and validated the customer has a scheduled appointment with the service department. Specific VINS will be required to determine the correct part to order in the Electronic Parts Catalog (EPC).

Customer Letter Mailing

The customer letter mailing for this final phase of the heated seat retrofit will begin late March 2023.

END OF MESSAGE

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