

Preliminary Information

PIT5982 Vehicle Received With Only One Key Fob

Models

	Brand:	Model:	Model Years:	VIN:		Engine	Transmissions:
				from	to	Engine:	Transmissions.
	Buick	Envision	2023	All	All	All	All

Involved Region or Country	North America
C IVV	Some customers/dealers may comment that the vehicle was delivered with only one key fob and 2 keys zip tied together.
Cause	Vehicle may have RPO R6I (CREDIT-NOT EQUIPPED W/ SECOND KEY FOB; INCLUDES LATER RETOFIT). Dealer will receive vehicle with two keys and one fob zip tied together. There is a Global Connect message that was sent out explaining the actions.



Correction:

These vehicles will have a Customer Satisfaction Program in the future to add the second key fob.

Version History

Version	1
Modified	02/10/2023- Created on

















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