



Preliminary Information

PIT5927B Unable to dismiss Turn By Turn Directions From The DIC

Proactive

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Silverado	2021 - 2023	All	All	All	All
GMC	Sierra	2021 - 2023	All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	IOS, UE1, and UDD
Condition	Customers may comment that they are unable to cancel or dismiss Turn-By-Turn directions on the DIC.
Cause	Engineering has identified a software concern.

Correction:

Engineering is aware of the concern and working on the field fix.

This PI will be replaced by a Service Bulletin when a fix is made available.

Until a fix is available, the concern can be corrected by turning off the ignition and opening the door to cancel RAP after reaching the destination or after canceling the TBT directions on the radio.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Op	Description	Time
3487588*	Turn By Turn does not dismiss on DIC	.2 Hr.
*This is a unique Labor Operation for Bulletin use only.		

Version History

Version	3
Modified	07/05/2022 - Created on. 10/28/2022 - Updated to add Labor Operation. 02/02/2023 - Updated to add 2023 Model Year



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