



Service Bulletin

Bulletin No.: 23-NA-030

Date: March, 2023

TECHNICAL

Subject: Airbag Light On - DTCs B0014 / B0021 SIAB Harness Connector Contacting Seat Back Foam (New Seat Back Foam), Intermittent Service Airbag System Message, DTCs B0014, B0021

| Brand: | Model: | Model Year: | | Build Date: | | Engine: | Transmission: |
|-----------|----------|-------------|------|-------------|-------------------|---------|---------------|
| | | from | to | from | to | | |
| Chevrolet | Bolt EV | 2022 | 2023 | — | December 16, 2022 | All | All |
| | Bolt EUV | | | | | | |

| | |
|-----------------------------------|--|
| Involved Region or Country | North America, Middle East, Brazil, GM Korea Company |
| Condition | Some customers may comment on a "Service Restraint System" message displayed in the driver information center (DIC). Some customers may also comment on the Airbag Readiness Light coming on intermittently after start up. Technicians may also find DTC B0014 or B0021 with symptom byte :04 or :0D active or in history. |
| Cause | The condition may be caused by an interference between the front seat back pad assembly and the side impact airbag wiring harness assembly. |
| Correction | Replace the front seat back pad assembly with a new part number that includes a larger clearance zone for the side impact airbag wiring harness assembly. |

Service Procedure

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

If you encounter a vehicle with the above concern, replace the front seat back pad. Refer to *Front Seat Back Cover and Pad Replacement* in SI.

Parts Information

| Causal Part | Description | Part Number | Qty |
|-------------|----------------------------|-------------|-----|
| N/A | PAD ASM-F/ SEAT BK - EUV L | 42852183 | 1 |
| | PAD ASM-F/ SEAT BK - EUV L | 42852184 | |
| | PAD ASM-F/ SEAT BK - EUV R | 42852185 | |
| | PAD ASM-F/ SEAT BK - EUV R | 42852186 | |
| | PAD ASM-F/ SEAT BK - EV L | 42852187 | |
| | PAD ASM-F/ SEAT BK - EV R | 42852188 | |

Warranty Information

For vehicles repaired under warranty, use:

| Labor Operation | Description | Labor Time |
|-----------------|---|------------------------------------|
| 7023770 | Front Seat Back Cover and Pad Replacement | Use Published Labor Operation Time |

| | |
|----------|-------------------------|
| Version | 1 |
| Modified | Released March 01, 2023 |

