



SERVICE ACTION

Global Service Action
Number: N765

Subject: Incorrect Emissions Label Installed	Publication No.: N765
	Model: Range Rover (LK)
	Model Year: 2022 - 2023
	Model: Range Rover Sport (L1)
	Model Year: 2023
	Date of Issue: 21 February 2023

To:	Jaguar Land Rover North America, LLC.
For the Attention of:	The approved Jaguar Land Rover (JLR) retailer/authorized repairer.
Important:	<p>NOTE: The information in this campaign is intended for use by professional technicians. If you are not a JLR retailer/authorized repairer, do not assume that a condition described affects a specific vehicle. Contact an authorized JLR retailer/authorized repairer to determine if this campaign applies to a specific vehicle.</p> <p>This campaign has been issued to provide the relevant repair instructions, parts and warranty information. This supersedes UPS8722 with immediate effect.</p>

FOR THE ATTENTION OF ALL:

DESCRIPTION OF ISSUE

A potential concern has been identified on specific vehicles within the above vehicle range.

On certain 2022 to 2023 model year Range Rover vehicle and 2023 model year Range Rover Sport vehicles, the Vehicle Emissions Control Information (VECI) label wrongly states the code SCE (electric supercharger).

ACTION TO BE TAKEN

At the next opportunity, you are requested to repair the vehicle.

Check the JLR Warranty Portal to make sure affected vehicles are correctly identified prior to starting this campaign. The Warranty Portal will be updated to reflect only those vehicles affected.

An owner may indicate that a repair has already been completed for this concern, in which case the full cost of the repair should be reimbursed. Refer to the warranty section of this campaign for details of the Customer Reimbursement and Related Damage Process. At the time of confirming a booking for a vehicle repair, make sure you check the Warranty Portal to confirm if there are any other outstanding campaigns, to make sure the correct parts are available and adequate workshop time is allocated for repairs to be completed in one visit.

FOR THE ATTENTION OF NORTH AMERICAN TERRITORIES ONLY:

Visit the British Brands Sales Suite (BBSS) website for a list of affected vehicles at your retailer/authorized repairer. Unsold vehicles must be repaired prior to handover of the vehicle for retail sale.

Yours faithfully

Steve Oldham

Global Customer Care Quality Director

SERVICE INSTRUCTION - N765

Parts Information

The parts below should be ordered through [Jaguar Land Rover \(JLR\)](#) in the normal manner.

Description	Part Number	Qty
Emission label	LR183130	1

SROs

Description	SRO	Time	Part Number	Qty
Emission label - Renew	05.10.10	0.1	LR183130	1
Drive in/drive out	02.02.02	0.2	LR183130	1

NOTE:

Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.

Warranty Information

Warranty claims should be submitted quoting program code N765 with the relevant option code from the table below. As option codes are used there is no requirement for you to enter SROs or parts, these are included for information only.

Program Code	Option	Description	SRO	Time
N765	A	Emission label - Renew	05.10.10	0.1
N765	B	Emission label - Renew Drive in/drive out	05.10.10 02.02.02	0.1 0.2

NOTE:

The option that contains the drive in/drive out allowance may only be claimed when the vehicle has been brought back into the workshop for this action alone to be undertaken.

Warranty claims should be submitted in accordance with the current [JLR](#) Global Warranty Manual, and its amendments, unless stated otherwise in this bulletin.

Customer Reimbursement and Related Damage Process

NOTE:

If there is a requirement to claim for related/consequential damage or customer reimbursement, refer to the related instruction that can be found in TOPIx (in the Search box, search for 'Related Damage Claim' and open the related bulletin link).


SERVICE INSTRUCTION

NOTES:

- Some components shown removed for clarity.
- Some variation in the illustrations may occur, but the essential information is always correct.

1. Open the hood.

2.

 NOTES:

- The new emissions label must be installed in the same position as the previous emissions label.
- Apply a small amount of heat to the emissions label to aid the removal of the label.

2. Remove and discard the emission label.

Clean the surrounding area.

Remove the adhesive backing from the new emissions label.

Install the new emissions label.



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3. Close the hood.