SSM 51369

2022-2023 Expedition - Liftgate Spoiler Contacting Roof In Freezing Temperatures - Built On Or Before 26-Jan-2023

Some 2022-2023 Expedition vehicles (not including Expedition MAX) built on or before 26-Jan-2023 may exhibit the liftgate spoiler contacting the roof during freezing temperatures when ice is present. This may be due to an insufficient margin between the liftgate spoiler and the roof at the roof center line area. To correct the condition, repair the spoiler and roof per Workshop Manual, Section 501-03/501-28. Make sure that the margin between the liftgate spoiler and the roof is a minimum of 6.5 mm at the roof centerline after liftgate adjustment. For claiming, use causal part 7844210.