## Advanced Technical Information

Bulletin #: 2302 Part ID: 9471 9

### E3- Front Turn Signal Inoperative

#### **Vehicles Affected**

Models	Model Year	Model Type	VIN Range	Vehicle-Specific Equipment
Cayenne	As of 2019	All	n/a	n/a

#### **Revision History**

Revision	Release Date	Changes	
0	February 16, 2023	Original document	

#### Condition

The customer complains that the front turn signal is not working and that a corresponding warning is present in the instrument cluster.

The workshop verifies the customer complaint and observes one of these fault codes:

- C11A401\_000440 (Turn signal bulb, electrical malfunction)
- B182700 (Feedback, blinking status, impl. signal) \*This may be a consequential fault in the rear BCM

The customer or workshop may also observe that the amber colored turn signal does not illuminate as expected.

#### **Technical Background**

Porsche is investigating this issue. The condition is prominent when the vehicle is in low voltage situations. (Example: Key on while engine off or automatic start-stop engaged.) When the root cause is fully determined, we will update this document.

#### Service Information

In the meantime, the customer can mitigate this issue by disabling start/stop. Please recommend this temporary workaround.

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**Bulletin #: 2302** Part ID: 9471

# 9

#### Warranty

As always, please document the repair completely in PQIS.

For this repair, please code the "cause" as follows:Cause location:94710 Auxiliary headlightsCause symptom:1612 No Function

#### Search Items

E3, turn signals, headlights, C11A401, Cayenne

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