M274 Hybrid Red coolant warning, Fault code U019F00 or U019F87 in PTCU

Topic number LI20.10-P-075943

Version 1

Function group 20.10 - Coolant pump, coolant thermostat

Date 2/22/23

Validity C350e and GLC350e 205.047, 253.954, 253.953

Reason for change

Complaint

Check engine light illuminated

Red coolant warning in instrument cluster

Fault codes U019F00 or U019F87 stored in PTCU (N127)

Cause

Electric coolant pump communication

Remedy

- 1-Check electric connections on electric coolant pump M75/11 for clean/tight installation. Repair as needed.
- 2-Update software of MED40 control unit.
- 3-Replace electric coolant pump M75/11 with part A2742004900.

| WIS-References | | |
|-------------------|--------------------------------------|------|
| Document number | Title | Note |
| AR20.10-P-1281MRA | Remove/install electric coolant pump | |
| AR20.00-P-1142LW | Drain/pour in coolant | |

| Symptoms | | | |
|--|--|--|--|
| Power generation > Engine cooling system > Indicator lamp > Illuminates red | | | |
| Power generation > Engine cooling system > Display message > Coolant - Serviced Required | | | |
| Power generation > Engine management > Indicator lamp > Engine diagnosis > lit | | | |

| Parts | | | | | | |
|-------------|-----|-----|-----------------------|----------|------|-----|
| Part number | ES1 | ES2 | Designation | Quantity | Note | EPC |
| A2742004900 | | | Electric coolant pump | 1 | | Х |

XENTRY TIPS

| Control unit/fault code | |
|--|--|
| Control unit | Fault text |
| N127 - Control unit 'Powertrain' (PTCU) (CPC_NG) | U019F87 - Communication with the component 'Coolant pump' has a malfunction. The message is missing. |
| | U019F00 - Communication with the component 'Coolant pump' has a malfunction |

| Operation numbers/damage codes | | | | | | | |
|--------------------------------|----------------|------|-------------|------|--|--|--|
| Op. no. | Operation text | Time | Damage code | Note | | | |