

Customer Notification



Corporate Compliance
Po Box 30
MIDDLEBURY, INDIANA 46540-9218

FR ID: 05-1600

- o *Integrity*
- o *Safety*
- o *Quality*
- o *Customer Service*

<<OWNER NAME/DEALERNAME>>
<<ADDRESS>>
<<CITY>>, <<ST>> <<ZIP-XXX>>

March 2023

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer:

Forest River is alerting you to a Lightning EMotors Recall 22V934 involving certain 2022-2023 Starcraft Transit Buses. Please see the information below which describes the issue and provides you with details on the steps you should take to have your vehicle repaired.

WHAT IS THE ISSUE?

Due to multiple software and hardware discrepancies internal to the Romeo Power battery packs installed with these powertrains, the vehicle may fail to operate in cold temperatures, fail to start when the key is placed on, or may lose traction power while driving. A loss of traction power without warning while driving may increase the risk of a crash.

OWNERS AND DEALERS: WHAT SHOULD YOU DO?

Please review and follow the notice that accompanies this letter.

Sincerely,

Forest River
Office of Corporate Compliance



***** IMPORTANT SAFETY RECALL *****
NHTSA Recall No. 22V-934

This notice applies to your vehicle:

February 1, 2023

Forest River
2367 Century Drive
Goshen, IN 46528

Dear Lightning eMotors Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Lightning eMotors, Inc. (LeM) has decided that a defect which relates to motor vehicle safety exists in certain 2021-2022 FE4-129 model vehicles equipped with Romeo Power battery packs. LeM is conducting a recall to address the condition. This action involves vehicles in which LeM powertrains were installed from January 1, 2021, through October 21, 2022, and which use Romeo Power battery packs. Our records indicate that your vehicle(s) listed above may be affected.

What is the Problem?

Due to multiple software and hardware discrepancies internal to the Romeo Power battery packs installed with these powertrains, the vehicle may fail to operate in cold temperatures, fail to start when the key is placed on, or may lose traction power while driving. A loss of traction power without warning while driving may increase the risk of a crash.

What Are We Doing About the Problem?

LeM will replace the Romeo battery with a non-defective battery, free of charge. If a replacement battery is unavailable, LeM will discuss alternative remedy options with you. Please contact LeM at support@lightningemotors.com or 970-744-4926 for more information.

If you no longer own the vehicle(s) listed above, please forward this notice to the new owner and provide the new owner's address to us at support@lightningemotors.com.

Federal law requires vehicle lessors receiving this recall notice to forward a copy to the lessee within ten days. Also, it is a violation of Federal law for a dealer to deliver a new vehicle covered by this recall notice under a sale or lease until the noncompliance has been remedied.

Questions or Concerns?

815 14th St SW, Suite A100
Loveland, CO 80537, USA
800.223.0740

lightningemotors.com
info@lightningemotors.com
IR@lightningemotors.com

If you have questions or concerns about this recall, please contact us at support@lightningmotors.com or 970-744-4926. If you are unable to obtain a remedy without charge within a reasonable time, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We are taking this action in the interest of your safety and satisfaction with our products. We apologize for any inconvenience and thank you for your attention to this matter.

Sincerely,

Troy Mai



VP Quality

Enclosures:

1. LeM Part 573 Defect Notification