

2/13/2023

TECHNICAL SERVICE BULLETIN

RE: HYDRO-Trap Operation

Dear HYDRO-Trap Trailer Owner:

This Technical Service Bulletin is being sent to you as an owner of a Wilson trailer with a HYDRO-Trap system. Your HYDRO-Trap opening system was provided with a master disconnect, vendor supplied manual switches on the side rail of the trailer, and a compatible remote control. The master disconnect must be installed in the cabin of the tractor as a master power source for the HYDRO-Traps. Your HYDRO-Trap system uses power supply from the tractor by a 4-gauge, 2-prong power cord which is controlled through the master disconnect.

CAUTION:

A potential issue exists with the manual switches on the side rail due to water and dirt intrusion into the switches, along with cold temperatures, that may cause the trap door to malfunction.

Until this can be corrected (see below), Wilson Trailer Company provides the following option to operate your HYDRO-Trap system without the potential of the trap door malfunctioning.

Switchless Operation

You must immediately disconnect the switches on the side rail of your trailer. Please follow the following steps to disconnect the switches on the side rail of your trailer:

1. Turn off the power with the master disconnect switch, and/or unplug the two-pole power cord from the trailer and the cab. Unplug the 7-way from the front of the trailer also. (This cuts power from the tractor to the trailer.)
2. Carefully modify the wires at the back of your switches. Attached are the instructions (GBB02968WI) on how to perform the modification to the wires at the back of your switches.

Once completed, your switches will not have power. However, you will still be able to operate your HYDRO-Traps with your remote once you turn on your master disconnect switch in the cab, or reconnect the two-pole power cord from the tractor to the trailer when ready to unload your trailer.

You must adhere to the above to prevent any issues with the switches on the side rail of your trailer and to prevent the possibility of a malfunction.

CORRECTION OF ISSUE

Wilson Trailer Company is going to replace your current side rail switches with switch boxes to prevent the potential issues cited above being caused by water, dirt intrusion, and cold temperatures.

You must make an appointment with the Wilson Trailer Company authorized service center to get your switch boxes installed. The work and replacement is being provided by Wilson Trailer Company at no cost to you. The service centers will be ready to take appointments on or about March 1, 2023.

If you have questions or concerns, please contact Wilson Trailer Company Warranty Department