# Overview of Rear Brake System Updates (USA)
## All Models
## Service Repair Bulletin SRV-SRB-23-009

Date: February 28, 2023
To: Dealer Principal, General Manager, Service Manager, North American Dealer Network
From: Richard Kenton, Technical Director
Dan Schwartz, Service Area Manager

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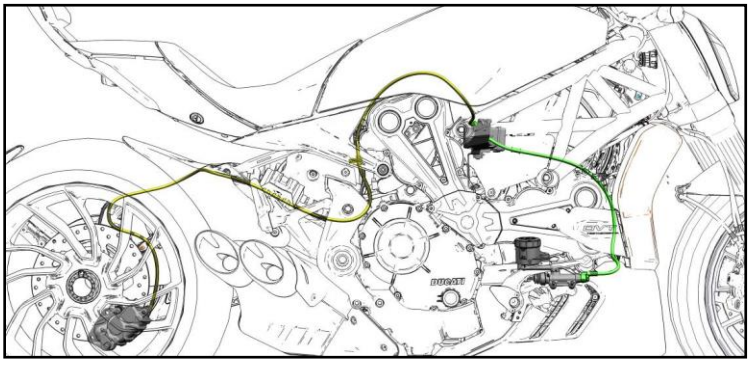
**This Service Bulletin replaces and cancels the bulletin SRV-SRB-22-038 published on 09/21/2022**

Dear Dealers,

This bulletin provides a summary of the updates available for motorcycles that have Client concerns about a slight elongation, over time and use, of rear brake pedal stroke. Provided below is a reference table where you will find:

- The vehicle model and Model Year
- The part number of the new brake hose connecting ABS control unit to rear brake caliper
- The part number of the new brake hose connecting ABS control unit to rear brake master cylinder
- The corrective action with relevant bulletin and CR number, where present

Always remind Clients that correct brake operation must always be checked before each use of the motorcycle, as indicated in the Owner's Manual, and that it is essential to have the brake systems maintained as prescribed in the maintenance schedule, including changing the brake fluid every 24 months.



**NOTE**
Regardless of the hose versions installed, it is absolutely necessary that when working on the rear brake system, it must be bled according to the instructions set forth in the dedicated bulletins while using the recommended brake fluid.

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**Summary Table – USA only**

| Model | Model Year | Part no. brake hoses | bulletin no. | bulletin no. for brake system bleeding |
|---|---|---|---|---|
| **XDiavel** (all versions) | 16-20 | 61911341A<br>61911361A | SRV-RCL-21-004 (**CR211**)<br>SRV-SRB-20-005 | SRV-TTB-17-001 |
| **Diavel 1260** (all versions) | 19-20 | 61911381A<br>61911401A | SRV-TSB-22-008 (**CR233**) | - |
| **Monster 821** (all versions) | 18-20 | 69929491A | SRV-RCL-21-007 (**CR214**) | SRV-TTB-17-003 |
| | 15-17 | 69929501A | SRV-TSB-21-010 (**CR222**) | |
| **Multistrada 1200 ABS** | 10 - 12 | 61911881A<br>61911891A | SRV-TSB-23-001 (**CR242**) | - |
| | 13 - 14 | 61911901A<br>61911911A | | |
| **Monster 1200** (all versions) | 17-20 | 69929511A | SRV-RCL-21-008 (**CR215**) | SRV-TTB-17-002 |
| | 14-16 | 69929521A | SRV-TSB-21-010 (**CR222**) | |
| **Monster 1200R** (all versions) | 16-19 | 69929511A | SRV-TSB-21-010 (**CR222**) | |
| **SuperSport** (all versions) | 17-20 | 61911291A<br>61911301A | SRV-RCL-21-006 (**CR213**) | - |
| **Monster 797** (all versions) | 17-20 | 61911491A<br>61911481A | SRV-RCL-21-005 (**CR212**) | - |
| **Panigale V2** (all versions) | 20-22 | 61911511A<br>61911721A | SRV-TSB-22-012 (**CR237**) | - |

**NOTE**

Open campaigns listed in VIN history must be completed and are still covered by Ducati outside the standard warranty period unless otherwise stated in the bulletin instructions or a disqualifying event has occurred.

### Vehicles NOT Listed in Provided Table

For vehicles under standard warranty without a listed campaign or brake line replacement in the table above, please submit a Youtech to your Service Area Manager. Include information regarding the current visit and any previous attempts at correction.

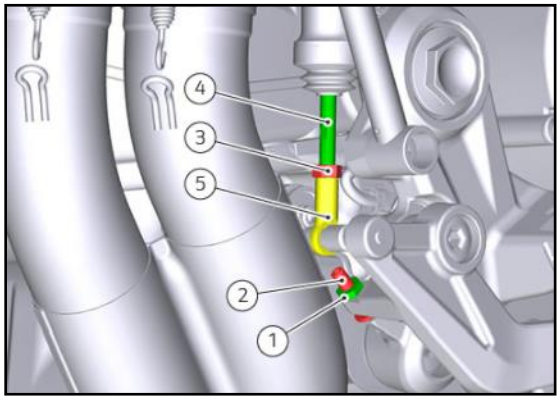
### Vehicles Outside of Warranty

For vehicles outside of normal warranty and not covered by either Ever Red VSP or 3rd party warranty, corrective actions including brake system bleeding and/or component replacement may be eligible for goodwill assistance at the sole discretion of Ducati. If goodwill assistance is provided, a signed disclaimer from the client will be required on the repair order. The following must be provided for consideration:

- Vehicle is 10 model years old or less
- Issue is not the result of misuse, damage, or modification
- A Youtech with the following documentation:
  - Description of issue and, if applicable, current and previous attempts to remedy
  - Complete service history including all client paid service, repairs, and accessories
  - Sales documentation for current owner
  - Photos of the brake lever travel measurements as described in TSB
  - If approved- a scan of final repair order with client signature on Ducati provided disclaimer

### Mechanical Adjustment of Rear Brake System

In the case of a correction for rear brake performance, always inspect the rear brake pedal assembly for proper free-play adjustment of both the control rod and sensor stop as listed for each vehicle in the workshop manual in Section 4- Maintenance Operations.



**WARNING**

Improperly adjusted brake components can lead to significant damage to the brake system and surrounding components. Damage due to improper adjustment is NOT covered under warranty and is the responsibility of the party who performed the adjustment to repair.

For questions about this Service Repair Bulletin
Please contact your Service Area Manager

Disclaimer: The references provided in this document are accurate at the time the document was released. Please ensure you follow required actions in VIN history for all vehicles and refer to the latest bulletins and workshop manual instructions. The remedies listed are not intended to correct vehicle issues caused by outside influence such as modification, neglect, damage, misuse, or performance improper repairs.