Technical Service Bulletin

Mazda North American Operations Irvine, CA 92618-2922



Subject:

PASSENGER SEATBELT REMINDER TURNS ON WITHOUT A PASSENGER SEATED IN THE VEHICLE

Bulletin No.: 08-001/23

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BULLETIN NOTES

APPLICABLE MODEL(S)/VINS

Mexico Spec.: 2018-2023 CX-5 vehicles with VINs lower than JM3 KF**** ** 598752 (Produced before Mar. 31, 2022)

NOTE: This concern occurs on vehicles equipped with leather seats, but without seat warmers or power seats.

DESCRIPTION

Some vehicles may turn on the passenger seatbelt reminder, even though there is no passenger seated in the vehicle.

This concern may be caused by the passenger sensor being too sensitive. To eliminate this concern, the passenger sensor has been modified.

Customers experiencing this concern should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

1. Verify the customer concern.

2. Replace the passenger seat cushion with a modified part according to the instructions on MGSS online (FRONT SEAT CUSHION TRIM REMOVAL/INSTALLATION)

3. Verify the repair.

PARTS INFORMATION

Parts Number	Description	Qty.	Notes
KD2C-88-11XC	CUSHION (R), FRT SEAT-SUB	1	Japan built
KE08-88-807 02	LEVER (R), LIFTER	1	[R] Mexico spec. only
TK48-88-1G5 02	KNOB (R), KNUCKLE	1	[R]
KD45-88-585	CLIP	2	[R]

[R]: Replacement parts

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WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A		
Symptom Code	65		
Damage Code	9W		
Part Number Main Cause	****-88-11X*		
Quantity	1		
Operation Number / Labor Hours:	XXW97ARX / 0.8 Hrs.		

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