

Service Bulletin

23-022

February 23, 2023 Version 1

CMBS Warning Light is ON, DTC B2A60-99

AFFECTED VEHICLES

Year	Model	Trim	Affected VIN Range
2023	CR-V	ALL	2HKRS3000001 thru 2HKRS3000754
			2HKRS3300001 thru 2HKRS3300942
			2HKRS4100001 thru 2HKRS4104710
			2HKRS4400002 thru 2HKRS4404073
			5J6RS3000008 thru 5J6RS3000247
			5J6RS4000001 thru 5J6RS4000747
			7FARS3000001 thru 7FARS3000972
			7FARS4000002 thru 7FARS4001932
			7FARW2400001 thru 7FARW2400005

SYMPTOM

The Adaptive Cruise Control stops working or cancels while driving, and the "Collision Mitigation Braking System problem. See your dealer" message appears on the MID. Driver Support System has DTC B2A60-99.

POSSIBLE CAUSE

Calibration process failure occurred in the multipurpose camera software.

CORRECTIVE ACTION

Update the multipurpose camera software to the most current software version.

WARRANTY CLAIM INFORMATION

The normal warranty applies.

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
7385A5	Update the front camera software	0.2 hr	03214	03217	A23022A	8S102-3A0-A06
7385A5A	85A5A Do an all DTC check and clear		03214	03217	A23022B	8S102-3A0-A06

CUSTOMER INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.

SOFTWARE INFORMATION

NOTE: Unnecessary or incorrect repairs resulting from a failure to update the diagnostic and reprogramming software are not covered under warranty.

i-HDS Software Version	1.008.008 or later		
Honda ECU Reprogramming	3.0.6.0 or later		

Update only the systems and software listed in this service bulletin.

Do not use the MongoosePRO VCI for this service bulletin as it is not an American Honda-approved device.

For more information about updating vehicle systems, refer to service bulletin 01-026, Updating Control Units/Modules.

Year/Model	Current Program ID	New Program ID
2023 CR-V	8S102-3A0-A060	8S102-3A0-A08
	8S102-3A0-A070	

INSPECTION PROCEDURE

Connect the i-HDS and check for DTC's.

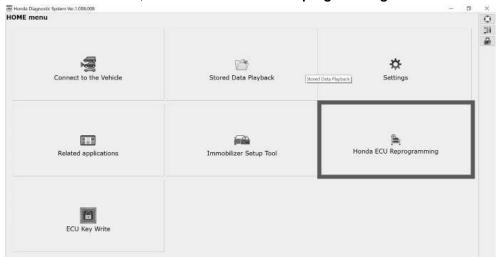
- If the DTC B2A60-99, *Out of Automatic Correction Range for Misalignment of Multipurpose Camera Unit Image*, is visible then clear the DTC and proceed to the Repair Procedure to update the ACC/CMBS software.
- If the DTC does not clear, continue with normal troubleshooting.

REPAIR PROCEDURE

- Make sure the 12-volt battery is fully charged before starting an update.
- Connect a fully charged jumper battery to the vehicle, and leave it connected during the entire procedure to maintain steady voltage.
- Do not use the GR8 because the vehicle requires a steady electrical current
- Control module failure caused by the improper completion of a software update (early key cycle, low battery voltage, disconnected DLC cable, etc.) is not covered by warranty.
- If an error occurs during the update or the i-HDS freezes, do not disconnect the battery or turn the ignition to OFF. Reboot the i-HDS, and start over.
- To prevent control unit damage, do not operate anything electrical (headlights, audio system, brakes, A/C, power windows, door locks, etc.) during the update.
- Warranty reimbursement for technician labor is not allowed for routine checking/installation of any available software update.
- 1. From the desktop, select i-HDS.

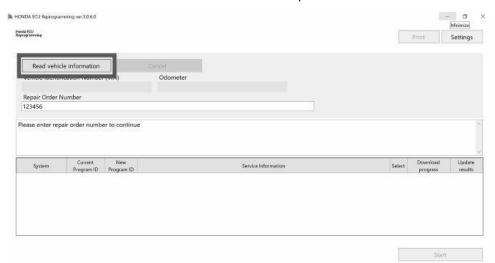


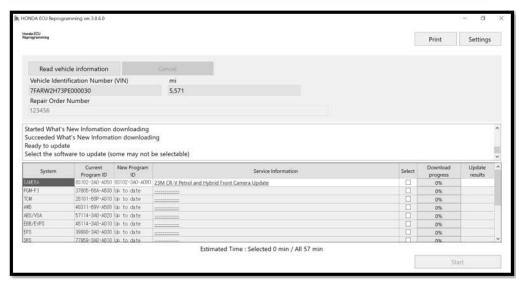
2. From the HOME menu, select the Honda ECU Reprogramming.



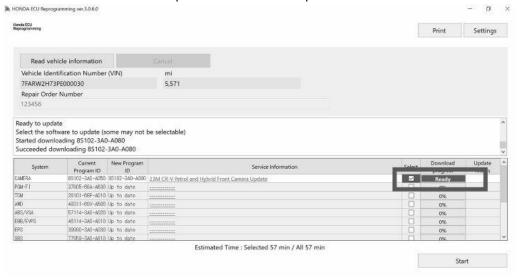
3. Enter the repair order number and press Read vehicle information.

NOTE: Wait until vehicle communication has completed.

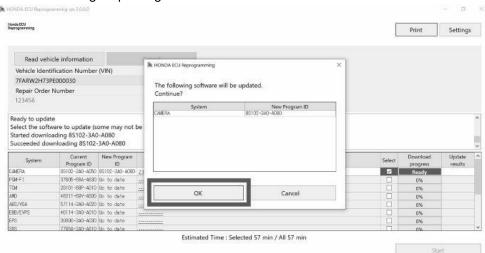




4. Check the box to select the option for the camera update.



5. Press OK to begin updating.



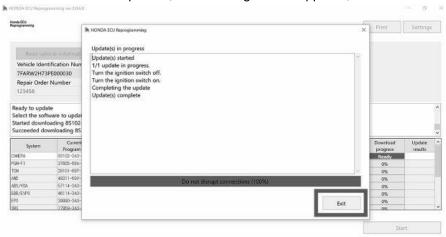


6. When prompted, turn the ignition switch **OFF**, then turn the ignition switch **ON**.





7. Once the camera is updated, the following screen appears, then select EXIT and close the ECU Reprogramming.



8. Do an **ALL DTC** check in i-HDS, and then clear any codes set during the update.

END