

RSB-56-23-001-1: Front Door Fixed Glass Molding Separation

Rivian is launching a technical service bulletin for some model year 2022 R1T and R1S vehicles that are equipped with early production versions of the left-hand (LH) and right-hand (RH) front door fixed glass moldings. In some situations, the molding may become separated from the fixed glass, resulting in excessive wind noise and a perceived quality issue. Upon customer complaint of the molding separating from the fixed glass, or complaint of excessive wind noise from the front glass area, Rivian will perform this bulletin to upgrade the affected components for customer satisfaction and to ensure the quality of Rivian vehicles.

Document Type	Technical Service Bulletin	
Date	February 16, 2023	
Affected Region(s)	USA	
Affected Model(s)	R1T, R1S	
Model Year(s)	2022	
Approximate Build Dates	March 2022 - September 2022	
Refer to the FSA Dashboard to determine if this document applies to a specific vehicle.		
Vehicle System	56 - Closures	
Minimum Service Location	Mobile	

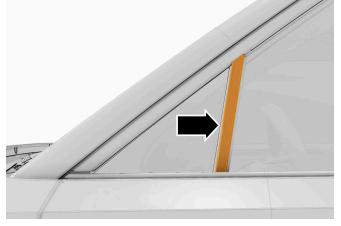
Potentially Required Parts

Part Number	Quantity	Engineering Name	Service Name/Notes
C100009492-G	1	FIXED_GLASS_FD_LH_NA_ONLY	Glass, Door, Fixed, Front, LH
C100009493-G	1	FIXED_GLASS_FD_RH	Glass, Door, Fixed, Front, RH

Attention: The parts listed in this table are only for unique steps that are called out in this bulletin. Some sections of this bulletin might refer to Service Manual procedures which require additional parts. Always review the bulletin and all potentially related Service Manual procedures before ordering parts and beginning work.



On both sides: Inspect:



- If either the LH or RH component is loose: Continue to the Procedure section.
- If neither component is loose: This bulletin is not applicable. Discontinue this procedure.

Procedure

- 1. On both sides: Replace: Glass, Door, Fixed, Front (refer to service manual procedure 561015010).
- 2. Reinstall all components that were removed for access and replace all non-reusable components. Refer to the service manual procedures referenced in this document for additional component reusability information and torque specifications.

Labor Codes

Labor Code	Description	
RSB562300100	RSB-56-23-001 not applicable	
RSB562300101	Inspect LH and RH front door fixed glass molding; component(s) not separated	
RSB562300102	Inspect and replace LH and RH front door fixed glass due to molding separation	
Contact ServiceDocumentFeedback@rivian.com regarding labor codes and document content.		