

# 32-019 - Battery Cable Routing Bracket Rub

2/10/2023

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32-019

## Subject

32-019 - Battery Cable Routing Bracket Rub

## Whats New Abstract

**Fix As Fail** – Chassis that were manufactured with certain battery cable routing brackets may experience rubbing or chafing of the battery cables.

## Condition

Battery cables on certain chassis have potential to rub the battery cable mounting bracket. This friction can result in the battery cable protection wearing thin, potentially exposing the cable.

## Chassis Affected

Model 337, 348, 365, 367, 389, 567, 579, and 587 chassis manufactured from 3/17/2017 through 11/09/2020.

## Action

### Fix-As-Fail

If a customer comes into your dealership and demonstrates the condition above, replace the original battery cable routing bracket with the new battery cable routing bracket. Use the procedure below.

## Situation

Model 337, 348, 365, 367, 389, 567, 579, and 587 chassis manufactured from 3/17/2017 through 11/09/2020.

## Warranty

Through Standard Warranty or any applicable active Extended Warranty, Peterbilt will pay for parts at dealer net plus applicable mark-up and labor:

- 0.5 hours labor to replace the battery cable routing bracket for **2.1m** chassis and re-route the battery cables. Use Quick Claim code **32019A**.
- 0.5 hours labor to replace the battery cable routing bracket for **1.9m** chassis and re-route the battery cables. Use Quick Claim code **32019B**.

PRWS CLAIM CODING			
Campaign Code:	32019	Campaign Type	Field Repair
Claim Category:	Truck	Repair Type	Fix-As-Fail
Customer Concern Code	173	Causal Code	66
Corrective Action Code	03	Responsibility Code:	VEHSTD
Failure Location	032-001-003	Causal Part	P11-6304
Supplier Code	N/A	SRT Code	<b>B32-019</b> 0.5 hours labor for: Battery Cable Bracket Replacement

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## Parts

Parts are available from PACCAR Parts.

Quantity	Part Number	Description
1*	P11-6428	Harness Routing Bracket for 2.1m Chassis
1*	P11-6434	Harness Routing Bracket for 1.9m Chassis

\*Verify correct bracket before ordering. Only one bracket per chassis is required.

## Procedure

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**Please follow your dealership's safety procedures and precautions to ensure the vehicle can be safely repaired and maintained.**

Please see Repair Procedure in the Links section of this bulletin.

## Attachments

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[32-019 Repair Procedure](#)

Authored by D. Cook