

## Technical Journal

TITLE:

**PS2 Ticking/rattling noise from front wheels**

<b>REF NO:</b> TJ 36483.1.0	<b>ISSUING DEPARTMENT:</b> Technical Service	<b>CAR MARKET:</b> United States and Canada	
<b>PARTNER:</b> 3 US 7515 Polestar		<b>ISSUE DATE:</b> 2023-01-17	<b>STATUS DATE:</b> 2023-01-20
<b>FUNC GROUP:</b> 7700	<b>FUNC DESC:</b> Battery, high voltage	<b>Page 1 of 2</b>	

### Attachment

File Name	File Size
<a href="#">TJ36483.wav</a>	3.1007 MB

### DESCRIPTION:

If customer complains of a ticking/rattling noise when turning, follow advice under service.

### CSC Customer Symptom Codes

Code	Description
D2	Front/rear axle/Unusual noise
WY	Suspension/Clicking/clonking noise/Unsure when/at all times
X1	Suspension/Unusual noise
E7	Suspension/Unusual noise
1M	Wheels, tires, hubs/Unusual noise/Front

### Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
534							2021-9999		-	202007-999952

### SERVICE:

Follow VIDA instruction how to remove and install Wheels.

Note: Make sure to follow the steps for cleaning and application of **installation paste** as described in VIDA.

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**\*Warranty claim info:**

To get warranty claim accepted for a job described in this TJ, please use following data:

VST OP number: 77062-2

**VST** Operation Number

VST Operation Number	Description
77062-2	Removal and installation of wheels

**LABOR TIME:**

0.2

**VEHICLE REPORT:**

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report Polestar" and sub concern area "Support needed", use function group 7700.

**This TJ has one video link.**