



**Audi**

## AUDI DEALER COMMUNICATION

### Repair Available – Service Action 47T4 / Rear Brake Carrier Bolts

**This notice is for:**

- ✓ Dealer Principal
- ✓ General Manager
- ✓ Sales Managers

- ✓ Service Manager
- ✓ Parts Manager
- ✓ Service Advisor

- ✓ Warranty Administrator
- ✓ Technicians

**Date:** February 20, 2023

**Issue:** On a small number of Audi vehicles manufactured within a specific period, non-hardened bolts may have been used to secure the rear brake calipers. It cannot be ruled out that the affected bolts could come loose over time.

- Repair:**
- REPAIR AVAILABLE – February 21, 2023 - Replace the rear brake carrier bolts
  - See ELSA/ServiceNet for complete repair & claiming instructions
  - Check daily campaign open inventory report or OMD for affected vehicles in inventory
  - Repair every affected inventory vehicle before delivery to consumers.

**Parts Department:**

There will be no parts allocation. Parts will be managed by Free Order. Please reference the Repair Projection Tool to view your potential VIN population.

**Affected Vehicles**

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2023	2023	Q7	6
USA	2023	2023	Q8	4

*\*Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

**Notes:**

- Schedule owner repairs immediately
- Owner mailing – February 2023

**-END OF MESSAGE-**

*Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.*