



Audi

AUDI DEALER COMMUNICATION

Campaign Circular Revision – Service Action 27K2 / 12V Battery Control Module Software

This notice is for:

- ✓ Dealer Principal
- ✓ General Manager
- ✓ Sales Managers

- ✓ Service Manager
- ✓ Parts Manager
- ✓ Service Advisor

- ✓ Warranty Administrator
- ✓ Technicians

Date: February 22, 2023

Revision Information:

Please note: Information regarding required voltage has been added to the 27K2 Service Action work instructions. Please see the revised 27K2 Service Action circular published to ELSA and ServiceNet for complete information.

Please discard any paper copies you may have printed and ensure they are replaced with the most current version.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.